UNITED STATES

SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-Q

Quarterly Report Pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934

For the quarterly period ended September 30, 2018

or

□ Transition Report Pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934

For the transition period from

to

Commission File Number 1-7234

GP STRATEGIES CORPORATION

(Exact name of Registrant as specified in its charter)

Delaware

(State of Incorporation) 70 Corporate Center 11000 Broken Land Parkway, Suite 200, Columbia, MD (Address of principal executive offices) 52-0845774

(I.R.S. Employer Identification No.)

21044

(Zip Code)

(443) 367-9600

Registrant's telephone number, including area code:

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes \boxtimes No \square

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes \square No \square

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company in Rule 12b-2 of the Exchange Act.

X

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Large accelerated filer	
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Non-accelerated filer \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. \Box

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12(b)-2 of the Exchange Act). Yes 🛛 No 🗵

The number of shares outstanding of the registrant's common stock as of October 30, 2018 was as follows:

Accelerated filer

Outstanding

Common Stock, par value \$.01 per share

Class

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Part I. Financial Information Item 1. Financial Statements

GP STRATEGIES CORPORATION AND SUBSIDIARIES

Condensed Consolidated Balance Sheets

(In thousands, except per share amounts)

	-	tember 30, 2018 naudited)	Dec	ember 31, 2017
Assets				
Current assets:				
Cash	\$	10,323	\$	23,612
Accounts and other receivables, less allowance for doubtful accounts of \$2,190 in 2018 and \$2,492 in 2017		127,649		119,335
Unbilled revenue		36,866		42,958
Prepaid expenses and other current assets		18,452		14,212
Total current assets		193,290		200,117
Property, plant and equipment		20,909		21,466
Accumulated depreciation		(15,310)		(16,343)
Property, plant and equipment, net		5,599		5,123
Goodwill		174,975		144,835
Intangible assets, net		17,463		8,363
Other assets		10,170		6,569
	\$	401,497	\$	365,007
Liabilities and Stockholders' Equity				
Current liabilities:				
Short-term borrowings	\$	69,044	\$	37,696
Current portion of long-term debt		12,000		12,000
Accounts payable and accrued expenses		71,422		78,280
Deferred revenue		23,499		22,356
Total current liabilities		175,965		150,332
Long-term debt		25,000		16,000
Other noncurrent liabilities		11,334		10,621
Total liabilities		212,299		176,953
Stockholders' equity:				
Common stock, par value \$0.01 per share		172		172
Additional paid-in capital		107,300		107,256
Retained earnings		115,654		106,599
Treasury stock at cost		(15,710)		(11,118)
Accumulated other comprehensive loss		(18,218)		(14,855)
Total stockholders' equity		189,198		188,054
	\$	401,497	\$	365,007

Condensed Consolidated Statements of Operations (Unaudited) (In thousands, except per share data)

	Three Mor Septen		Nine Months Ended September 30,				
	2018	2017		2018			2017
Revenue	\$ 123,566	\$	124,097	\$	382,289	\$	377,705
Cost of revenue	104,367		105,451		322,838		317,236
Gross profit	19,199		18,646		59,451		60,469
General and administrative expenses	12,227		14,160		40,207		39,536
Sales and marketing expenses	1,297		393		3,128		1,249
Restructuring charges	—		—		2,930		—
Gain on change in fair value of contingent consideration, net	526		268		3,972		369
Operating income	 6,201		4,361		17,158		20,053
Interest expense	1,095		511		1,631		1,483
Other (expense) income	(760)		74		(1,912)		(108)
Income before income tax expense	4,346		3,924		13,615		18,462
Income tax expense	1,102		643		4,164		5,232
Net income	\$ 3,244	\$	3,281	\$	9,451	\$	13,230
Basic weighted average shares outstanding	16,536		16,750		16,555		16,736
Diluted weighted average shares outstanding	16,628		16,896		16,647		16,856
Per common share data:							
Basic earnings per share	\$ 0.20	\$	0.20	\$	0.57	\$	0.79
Diluted earnings per share	\$ 0.20	\$	0.19	\$	0.57	\$	0.78

Condensed Consolidated Statements of Comprehensive Income

(Unaudited)

(In thousands)

	Three Moi Septen		Nine Mon Septen			
	 2018	2017	 2018	2017		
Net income	\$ 3,244	\$ 3,281	\$ 9,451	\$ 13,230		
Foreign currency translation adjustments	(457)	2,575	(3,662)	7,051		
Change in fair value of interest rate cap, net of tax	47	(28)	252	(137)		
Change in fair value of interest rate swap, net of tax	(12)	21	\$ 47	\$ (2)		
Comprehensive income	\$ 2,822	\$ 5,849	\$ 6,088	\$ 20,142		

Condensed Consolidated Statements of Cash Flows

Nine Months Ended September 30, 2018 and 2017

(Unaudited, in thousands)

	_	2018	 2017
Cash flows from operating activities:			
Net income	\$	9,451	\$ 13,230
Adjustments to reconcile net income to net cash provided by operating activities:			
Gain on change in fair value of contingent consideration, net		(3,972)	(369)
Depreciation and amortization		5,670	5,153
Deferred income taxes		(610)	(421)
Non-cash compensation expense		3,501	4,876
Changes in other operating items:			
Accounts and other receivables		(4,644)	11,805
Unbilled revenue		6,344	(11,670)
Prepaid expenses and other current assets		(5,131)	(6,232)
Accounts payable and accrued expenses		(5,527)	8,145
Deferred revenue		(2,215)	(3,203)
Other		643	 (140)
Net cash provided by operating activities		3,510	 21,174
Cash flows from investing activities:			
Additions to property, plant and equipment		(2,267)	(2,324)
Acquisitions, net of cash acquired		(42,872)	(11,112)
Other investing activities		(3,229)	(981)
Net cash used in investing activities		(48,368)	 (14,417)
Cash flows from financing activities:			
Proceeds from short-term borrowings		31,410	9,749
Proceeds from long-term debt		18,000	,
Repayment of long-term debt		(9,000)	(9,000)
Contingent consideration payments			(967)
Change in negative cash book balance		723	(2,813)
Tax withholding payments for employee stock-based compensation			())
in exchange for shares surrendered		(103)	(604)
Repurchases of common stock in the open market		(8,485)	(2,419)
Premium paid for interest rate cap		—	(474)
Other financing activities		(24)	120
Net cash provided by (used in) financing activities		32,521	 (6,408)
Effect of exchange rate changes on cash and cash equivalents		(952)	1,325
Net increase (decrease) in cash		(13,289)	 1,674
Cash at beginning of period		23,612	16,346
Cash at end of period	\$	10,323	\$ 18,020
Supplemental disclosures of cash flow information:			
Cash paid during the period for interest	\$	2,465	\$ 1,381
Cash paid during the period for income taxes		3,320	4,874
Accrued contingent consideration		905	5,613
See accompanying notes to condensed consolidated financial statements			-

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(1) Basis of Presentation

GP Strategies Corporation is a global performance improvement solutions provider of training, digital learning solutions, management consulting and engineering services. References in this report to "GP Strategies," the "Company," "we" and "our" are to GP Strategies Corporation and its subsidiaries, collectively.

The accompanying condensed consolidated balance sheet as of September 30, 2018 and the condensed consolidated statements of operations, comprehensive income and cash flows for the nine months ended September 30, 2018 and 2017 have not been audited, but have been prepared in conformity with U.S. generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. These condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements for the year ended December 31, 2017, as presented in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2017. In the opinion of management, this interim information includes all material adjustments, which are of a normal and recurring nature, necessary for a fair presentation. The results for the 2018 interim period are not necessarily indicative of results to be expected for the entire year.

The condensed consolidated financial statements include the operations of the Company and its subsidiaries. All significant intercompany balances and transactions have been eliminated.

Certain prior year amounts have been reclassified to conform with the current year presentation. Beginning in the second quarter of 2018, sales and marketing expenses have been presented separately from general administrative expenses on the condensed consolidated statements of operations, whereas in prior period these amounts were included in one caption titled "selling, general and administrative expenses."

(2) Recent Accounting Standards

Accounting Standards Not Yet Adopted

In February 2016, the FASB issued ASU No. 2016-02, Leases which establishes new accounting and disclosure requirements for leases. This standard will require leases to be recognized on the balance sheet as a right-of-use asset and a lease liability. ASU 2016-02 is effective for public companies for annual reporting periods beginning after December 15, 2018, and interim periods within those fiscal years. Lessees must apply a modified retrospective transition approach for leases existing at, or entered info after, the beginning of the earliest comparative period presented in the financial statements. The FASB issued additional guidance in July 2018 which provides for an additional (and optional) transition method by allowing entities to apply the transition provisions of the new standard, including its disclosure requirements, at its adoption date instead of at the beginning of the earliest comparative period presented and recognize a cumulative-effect adjustment to the opening balance of retained earnings in the period of adoption. We plan to adopt the standard effective January 1, 2019 using the additional transition method. We plan to make an accounting policy election to account for certain short-term leases (with a term of one year or less) using a method similar to the current operating lease model and elect the package of practical expedients. The adoption of this standard is expected to increase the assets and liabilities recorded on our condensed consolidated balance sheet and increase the level of disclosures related to leases. We also expect that adoption of the new standard will require changes to our internal controls to support recognition and disclosure requirements under the new standard. We are currently evaluating our population of leased assets in order to assess the impact of the ASU on our lease portfolio, and designing and implementing new processes and controls. Until this effort is completed, we cannot determine the effect of the ASU on our consolidated financial statements.

In January 2017, the FASB issued ASU No. 2017-04, *Simplifying the Test for Goodwill Impairment*. The standard will remove step 2 from the goodwill impairment test. Under the ASU, an entity should perform its annual goodwill impairment test by comparing the fair value of a reporting unit with its carrying amount and recognize an impairment charge for the amount by which the carrying amount exceeds the reporting unit's fair value, however, the loss recognized should not exceed the total amount of goodwill allocated to that reporting unit. ASU 2017-04 is effective for public companies for annual reporting periods beginning after December 15, 2019. Early adoption is permitted for goodwill impairment tests performed

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

on testing dates after January 1, 2017. We are currently evaluating ASU 2017-04 and the impact of its adoption on our consolidated financial statements.

In August 2017, the FASB issued ASU No. 2017-12, *Targeted Improvements to Accounting for Hedging Activities*. The standard will ease the administrative burden of hedge documentation requirements and assessing hedge effectiveness. ASU 2017-12 is effective for public companies for annual reporting periods beginning after December 15, 2018 but early adoption is permitted. We are currently evaluating ASU 2017-12 and the impact of its adoption on our consolidated financial statements.

Accounting Standard Adopted

In August 2018, the FASB issued ASU No. 2018-15, *Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That is a Service Contract.* ASU 2018-15 amends current guidance to align the accounting for costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing costs associated with developing or obtaining internal-use software. Capitalized implementation costs must be expensed over the term of the hosting arrangement and presented in the same line item in the statement of income as the fees associated with the hosting element (service) of the arrangement. Both internal and external costs for activities to develop or obtain software that allow for access to or conversion of old data by new system, as well as coding and testing during the application development stage are capitalizable. Training activities and data conversion activities will continue to be expensed as incurred. ASU 2018-15 is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2019. Early adoption is permitted, and the Company early adopted the ASU during the third quarter of 2018, effective July 1, 2018 on a prospective basis. In connection with the adoption of ASU 2018-15, the Company capitalized \$0.9 million of implementation costs relating to a new enterprise resource planning (ERP) system that went live in October 2018.

In May 2014, the FASB issued ASU No. 2014-09, *Revenue from Contracts with Customers* (Accounting Standards Codification (ASC) Topic 606), which provides a single comprehensive model for entities to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance. The standard's core principle is that a company will recognize revenue when it transfers promised goods or services to customers in an amount that reflects the consideration to which the company expects to be entitled in exchange for those goods or services. We adopted ASC Topic 606 on January 1, 2018 using the modified retrospective method. Under this transition method, we applied the new standard to contracts that were not completed as of the adoption date and recognized a cumulative effect adjustment which reduced retained earnings by \$0.4 million on January 1, 2018. The comparative prior period information has not been restated and continues to be presented according to accounting standards in effect for those periods. The primary impact of ASU No. 2014-09 on our financial statements is a change in revenue recognition on a small portion of our contracts from a proportional performance method, where revenue was previously recognized over contract performance, to a point in time method, where revenue is now recognized upon completion of our performance obligations. While we don't believe the adoption of ASU 2014-09 will materially impact our overall financial statements, the change in timing of revenue recognition on certain contracts could result in quarter to quarter fluctuations in revenue. See Note 3 for further details regarding our revenue recognition accounting policies and other required disclosures.

The cumulative effect of the changes made to our January 1, 2018 balance sheet for the adoption of the new revenue standard was as follows (in thousands):

	Balance at December 31, 2017			istments to ASC pic 606	Balance at January 1, 2018	
Assets:						
Prepaid expenses and other current assets	\$	14,212	\$	2,059	\$	16,271
Other assets		6,569		132		6,701
Liabilities and Stockholders' Equity:						
Deferred revenue		22,356		2,587		24,943
Retained earnings		106,599		(396)		106,203

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

The following tables summarize the current period impacts of adopting ASC Topic 606 on our unaudited condensed consolidated financial statements as of and for the three and nine months ended September 30, 2018.

Selected condensed consolidated statement of operations line items, which were impacted by the adoption of the new standard, are as follows for the three months ended September 30, 2018 (in thousands):

	As	Ad	Balances without loption of opic 606	Effect of Adoption - Higher (Lower)		
Revenue	\$	123,566	\$	123,727	\$	(161)
Cost of revenue		104,367		104,732		(365)
Gross profit		19,199		18,995		204
Income tax expense		1,102		1,051		51
Net income		3,244		3,091		153
Per common share data:						
Basic earnings per share	\$	0.20	\$	0.19	\$	0.01
Diluted earnings per share	\$	0.20	\$	0.19	\$	0.01

Selected condensed consolidated statement of operations line items, which were impacted by the adoption of the new standard, are as follows for the nine months ended September 30, 2018 (in thousands):

	As	reported	Ad	Balances without loption of opic 606	Effect of Adoption - Higher (Lower)		
Revenue	\$	382,289	\$	381,135	\$	1,154	
Cost of revenue		322,838		322,349		489	
Gross profit		59,451		58,786		665	
Income tax expense		4,164		3,992		172	
Net income		9,451		8,958		493	
Per common share data:							
Basic earnings per share	\$	0.57	\$	0.54	\$	0.03	
Diluted earnings per share	\$	0.57	\$	0.54	\$	0.03	

The adoption of ASC Topic 606 did not have a significant impact on our condensed consolidated statement of comprehensive income for the three or nine months ended September 30, 2018.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

Selected condensed consolidated balance sheet line items, which were impacted by the adoption of the new standard, are as follows as of September 30, 2018 (in thousands):

	As	reported	v ad	alances vithout option of SC Topic 606	Effect of Adoption - Higher (Lower)		
Assets:							
Prepaid expenses and other current assets	\$	18,452	\$	16,816	\$	1,636	
Other assets		10,170		10,210		(40)	
Total assets		401,497		399,901		1,596	
Liabilities and Stockholders' Equity:							
Accounts payable and accrued expenses		71,422		70,933		489	
Deferred revenue		23,499		22,489		1,010	
Retained earnings		115,654		115,557		97	
Total liabilities and stockholders' equity		401,497		399,901		1,596	

The adoption of ASC Topic 606 did not impact our total cash flows from operating, investing or financing activities. In addition, the impact to the individual line items within the operating activities section of our condensed consolidated statement of cash flows was not significant for the nine months ended September 30, 2018.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(3) Revenue

Significant Accounting Policy

We account for revenue in accordance with ASC Topic 606, *Revenue from Contracts with Customers* (ASC Topic 606), which we adopted on January 1, 2018, using the modified retrospective method. Revenue is measured based on the consideration specified in a contract with a customer. Most of our contracts with customers contain transaction prices with fixed consideration, however, some contracts may contain variable consideration in the form of discounts, rebates, refunds, credits, price concessions, incentives, performance bonuses, penalties and other similar items. When a contract includes variable consideration, we evaluate the estimate of variable consideration price only to the extent that it is probable that a significant reversal of the amount of cumulative revenue recognized will not occur when the uncertainty associated with the variable consideration is subsequently resolved. We recognize revenue when we satisfy a performance obligation by transferring control over a product or service to a customer. This can result in recognition of revenue over time as we perform services or at a point in time when the deliverable is transferred to the customer, depending on an evaluation of the criteria for over time recognition in ASC Topic 606. Further details regarding our revenue recognition for various revenue streams are discussed below.

Nature of goods and services

Over 90% of our revenue is derived from services provided to our customers for training, consulting, technical, engineering and other services. Less than 10% of our revenue is derived from various other offerings including custom magazine publications and assembly of glovebox portfolios for automotive manufacturers, licenses of software and other intellectual property, and software as a service (SaaS) arrangements.

Our primary contract vehicles are time-and-materials, fixed price (including fixed-fee per transaction) and cost-reimbursable contracts. Each contract has different terms based on the scope, deliverables and complexity of the engagement, requiring us to make judgments and estimates about recognizing revenue.

Under time-and-materials and cost-reimbursable contracts, the contractual billing schedules are based on the specified level of resources we are obligated to provide. Revenue under these contract types are recognized over time as services are performed as the client simultaneously receives and consumes the benefits provided by our performance throughout the engagement. The time and materials incurred for the period is the measure of performance and, therefore, revenue is recognized in that amount.

For fixed price contracts which typically involve a discrete project, such as development of training content and materials, design of training processes, software implementation, or engineering projects, the contractual billing schedules are not necessarily based on the specified level of resources we are obligated to provide. These discrete projects generally do not contain milestones or other measures of performance. The majority of our fixed price contracts meet the criteria in ASC Topic 606 for over time revenue recognition. For these contracts, revenue is recognized using a percentage-of-completion method based on the relationship of costs incurred to total estimated costs expected to be incurred over the term of the contract. We believe this methodology is a reasonable measure of proportional performance since performance primarily involves personnel costs and services provided to the customer throughout the course of the projects through regular communications of progress toward completion and other project deliverables. In addition, the customer is required to pay us for the proportionate amount of our fixed price contracts do not meet the criteria in ASC Topic 606 for over time revenue recognition. For these projects, we defer revenue recognition until the performance obligation is satisfied, which is generally when the final deliverable is provided to the client. The direct costs related to these projects are capitalized and then recognized as cost of revenue when the performance obligation is satisfied.

For fixed price contracts, when total direct cost estimates exceed revenues, the estimated losses are recognized immediately. The use of the percentage-of-completion method requires significant judgment relative to estimating total contract costs, including assumptions relative to the length of time to complete the project, the nature and complexity of the work to be performed, and anticipated changes in estimated salaries and other costs. Estimates of total contract costs are continuously monitored during the term of the contract, and recorded revenues and costs are subject to revision as the contract progresses.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

When revisions in estimated contract revenues and costs are determined, such adjustments are recorded in the period in which they are first identified. Adjustments to our fixed price contracts in the aggregate resulted in a net increase to revenue of \$0.3 million and \$1.3 million for the three and nine months ended September 30, 2018 respectively.

For certain fixed-fee per transaction contracts, such as delivering training courses or conducting workshops, revenue is recognized during the period in which services are delivered in accordance with the pricing outlined in the contracts.

For certain fixed-fee per transaction and fixed price contracts in which the output of the arrangement is measurable, such as for the shipping of publications and print materials, revenue is recognized at the point in time at which control is transferred which is upon delivery.

Taxes assessed by a government authority that are both imposed on and concurrent with a specific revenue-producing transaction, that we collect from a customer, are excluded from revenue.

Performance Obligations

A performance obligation is a promise in a contract to transfer a distinct good or service to the customer, and is the unit of account in ASC Topic 606. A contract's transaction price is allocated to each distinct performance obligation and recognized as revenue when, or as, the performance obligation is satisfied. For contracts with multiple performance obligations, we allocate the contract's transaction price to each performance obligation using our best estimate of the standalone selling price of each distinct good or service in the contract. As of September 30, 2018, we had \$264.4 million of remaining performance obligations, which we also refer to as total backlog. We expect to recognize over 95 percent of our remaining performance obligations as revenue within the next twelve months. We did not apply any of the practical expedients permitted by ASC Topic 606 in determining the amount of our performance obligations as of September 30, 2018.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

Revenue by Category

The following series of tables presents our revenue disaggregated by various categories (dollars in thousands).

	Three Months Ended September 30,											
	Workforce Excellence					Busi Transfo Serv	tion	Consolidated				
	_	2018		2017	2018			2017	2018			2017
Revenue by type of service: Managed learning services Engineering & technical services Sales enablement Organizational development	\$	51,387 29,129 80,516	\$	52,524 24,498 	\$	19,944 23,106 43,050	\$	 22,768 24,307 47,075	\$	51,387 29,129 19,944 23,106 123,566	\$ \$	52,524 24,498 22,768 24,307 124,097
Revenue by geographic region:												
Americas	\$	56,064	\$	48,382	\$	35,380	\$	40,641	\$	91,444	\$	89,023
Europe Middle East Africa		21,153		25,540		8,906		7,183		30,059		32,723
Asia Pacific		8,205		8,255		109		76		8,314		8,331
Eliminations		(4,906)		(5,155)		(1,345)		(825)		(6,251)		(5,980)
	\$	80,516	\$	77,022	\$	43,050	\$	47,075	\$	123,566	\$	124,097
Revenue by client market sector:												
Automotive	\$	2,738	\$	2,399	\$	20,531	\$	22,777	\$	23,269	\$	25,176
Financial & Insurance		22,364		23,583		2,692		3,929		25,056		27,512
Manufacturing		7,558		8,874		3,734		3,428		11,292		12,302
Energy / Oil & Gas		9,113		8,457		1,188		465		10,301		8,922
U.S. Government		7,673		6,220		2,102		2,352		9,775		8,572
U.K. Government		4,456		6,858				—		4,456		6,858
Information & Communication		3,315		3,785		2,330		2,509		5,645		6,294
Aerospace		6,705		5,582		1,160		1,678		7,865		7,260
Electronics Semiconductor		3,719		4,016		241		150		3,960		4,166
Life Sciences		4,892		1,822		1,932		2,273		6,824		4,095
Other		7,983		5,426		7,140		7,514		15,123		12,940
	\$	80,516	\$	77,022	\$	43,050	\$	47,075	\$	123,566	\$	124,097

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

	Nine Months Ended September 30,										
	Work Excel		Transfo	iness rmation vices	Consolidated						
	2018	2017	2018	2017	2018	2017					
Revenue by type of service:											
Managed learning services	\$ 156,244	\$ 152,713	\$ —	\$	\$ 156,244	\$ 152,713					
Engineering & technical services	82,800	75,523			82,800	75,523					
Sales enablement		—	73,566	75,756	73,566	75,756					
Organizational development			69,679	73,713	69,679	73,713					
	\$ 239,044	\$ 228,236	\$ 143,245	\$ 149,469	\$ 382,289	\$ 377,705					
Revenue by geographic region:											
Americas	\$ 158,935	\$ 147,423	\$ 120,814	\$ 131,567	\$ 279,749	\$ 278,990					
Europe Middle East Africa	69,248	73,078	27,408	20,854	96,656	93,932					
Asia Pacific	24,405	22,328	298	332	24,703	22,660					
Eliminations	(13,544)	(14,593)	(5,275)	(3,284)	(18,819)	(17,877)					
	\$ 239,044	\$ 228,236	\$ 143,245	\$ 149,469	\$ 382,289	\$ 377,705					
Revenue by client market sector:											
Automotive	\$ 8,614	\$ 7,175	\$ 73,134	\$ 75,967	\$ 81,748	\$ 83,142					
Financial & Insurance	\$ 8,014 67,522	64,066	\$ 73,134 9,010	\$ 73,907 12,438	⁵ 76,532	³ 83,142 76,504					
Manufacturing	25,621	26,762	11,606	12,438	70,332 37,227	38,732					
Energy / Oil & Gas	23,621 27,769	26,762	3,318	1,896	37,227 31,087	38,732 28,171					
U.S. Government	27,789	26,273 18,528	6,742	6,910	27,446	28,171 25,438					
	· · · · · ·		0,742	0,910	<i>.</i>	· · · · · · · · · · · · · · · · · · ·					
U.K. Government	14,889	21,789	(052	7.049	14,889	21,789					
Information & Communication	11,027	12,785	6,953	7,948	17,980	20,733					
Aerospace	21,619	16,003	2,408	4,774	24,027	20,777					
Electronics Semiconductor	11,228	12,371	521	610	11,749	12,981					
Life Sciences	9,743	5,912	7,143	7,171	16,886	13,083					
Other	20,308	16,570	22,410	19,785	42,718	36,355					
	\$ 239,044	\$ 228,236	\$ 143,245	\$ 149,469	\$ 382,289	\$ 377,705					

Contract Balances

The timing of revenue recognition, billings and cash collections results in billed accounts receivable, unbilled revenue (contract assets), and deferred revenue (contract liabilities) on the condensed consolidated balance sheet. Amounts charged to our clients become billable according to the contract terms, which usually consider the passage of time, achievement of milestones or completion of the project. When billings occur after the work has been performed, such unbilled amounts will generally be billed and collected within 60 to 120 days but typically no longer than over the next twelve months. When we advance bill clients prior to the work being performed, generally, such amounts will be earned and recognized in revenue within the next twelve months. These assets and liabilities are reported on the condensed consolidated balance sheet on a contract-by-contract basis at the end of each reporting period. Changes in the contract asset and liability balances during the nine-month period ended September 30, 2018 were not materially impacted by any other factors.

Revenue recognized for the nine months ended September 30, 2018, that was included in the contract liability balance at the beginning of the year was \$18.6 million, and primarily represented revenue from services performed during the current period for which we received advance payment from clients in a prior period.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

Contract Costs

Costs to fulfill contracts which do not meet the over time revenue recognition criteria are capitalized and recognized to cost of revenue when the performance obligation is satisfied and revenue is recognized. Such costs are included in prepaid expenses and other current assets on the condensed consolidated balance sheet and totaled \$1.6 million as of September 30, 2018. Recognition of such contract costs totaled \$0.7 million and \$4.7 million for the three and nine months ended September 30, 2018, respectively, and is included in cost of revenue on the condensed consolidated statements of operations.

Applying the practical expedient in ASC Topic 606, we recognize the incremental costs of obtaining contracts (i.e. sales commissions) as an expense when incurred if the amortization period of the assets that we otherwise would have recognized is one year or less. Substantially all of our sales commission arrangements have an amortization period of one year or less. As of September 30, 2018, we did not have any capitalized sales commissions.

(4) Significant Customers & Concentration of Credit Risk

We have a market concentration of revenue in both the automotive sector and financial & insurance sector. Revenue from the automotive sector accounted for approximately 21% and 22% of our consolidated revenue for the nine months ended September 30, 2018 and 2017, respectively. In addition, we have a concentration of revenue from a single automotive customer, which accounted for approximately 14% and 13% of our consolidated revenue for the nine months ended September 30, 2018, and 2017, respectively. As of September 30, 2018, accounts receivable from a single automotive customer totaled \$13.2 million, or 10%, of our consolidated accounts receivable balance.

Revenue from the financial & insurance sector accounted for approximately 20% of our consolidated revenue for both of the nine-month periods ended September 30, 2018 and 2017. In addition, we have a concentration of revenue from a single financial services customer, which accounted for approximately 14% of our consolidated revenue for both of the nine-month periods ended September 30, 2018 and 2017. As of September 30, 2018, billed and unbilled accounts receivable from a single financial services customer totaled \$26.4 million, or 16%, of our consolidated accounts receivable and unbilled revenue balances.

No other single customer accounted for more than 10% of our consolidated revenue for the nine months ended September 30, 2018 or 2017 or consolidated accounts receivable balance as of September 30, 2018.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(5) Earnings Per Share

Basic earnings per share (EPS) is computed by dividing net income by the weighted average number of common shares outstanding during the period. Diluted EPS reflects the potential dilution of common stock equivalent shares that could occur if securities or other contracts to issue common stock were exercised or converted into common stock.

Our dilutive common stock equivalent shares consist of stock options and restricted stock units computed under the treasury stock method, using the average market price during the period. Performance-based restricted stock unit awards are included in the computation of diluted shares based on the probable outcome of the underlying performance conditions being achieved. The following table presents instruments which were not dilutive and were excluded from the computation of diluted EPS in each period, as well as the dilutive common stock equivalent shares which were included in the computation of diluted EPS:

	Three Montl Septemb		Nine Month Septemb	
	2018	2017	2018	2017
		ands)		
Non-dilutive instruments	108	_	85	17
Dilutive common stock equivalents	92	146	92	120

(6) Acquisitions

TTi (Europe) Limited

On August 7, 2018, we acquired the entire share capital of TTi (Europe) Limited, a subsidiary of TTi Global, Inc. (TTi Europe), a provider of training and research services primarily for the automotive industry located in the United Kingdom. The upfront purchase price was \$3.0 million in cash. The preliminary purchase price allocation is subject to change and is expected to be finalized in the fourth quarter of 2018. The goodwill recognized is due to the expected synergies from combining the operations of the acquiree with the Company. None of the goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired TTi Europe business is included in the Business Transformation Services segment and the results of its operations have been included in the condensed consolidated financial statements beginning August 7, 2018. The proforma impact of the acquisition is not material to our results of operations.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

The following table summarizes the purchase price allocation for the acquisition (dollars in thousands).

		Amortization
Purchase price allocation:		Period
Cash	\$ 125	
Accounts receivable and other current assets	3,651	
Fixed assets	9	
Customer-related intangible assets	600	5 years
Goodwill	1,944	
Total assets	 6,329	
Accounts payable and accrued expenses	\$ 3,130	
Deferred revenue	126	
Deferred tax liability	73	
Total liabilities	 3,329	
Net assets acquired	\$ 3,000	

IC Axon

On May 1, 2018, we acquired the entire share capital of IC Acquisition Corporation, a Delaware corporation, and its subsidiary, IC Axon Inc., a Canadian corporation (IC Axon). IC Axon develops science-driven custom learning solutions for pharmaceutical and life science customers. The upfront purchase price was \$30.5 million in cash. In addition, the purchase agreement requires up to an additional \$3.5 million of consideration, contingent upon the achievement of an earnings target during a twelve-month period subsequent to the closing of the acquisition. The goodwill recognized is due to the expected synergies from combining the operations of the acquiree with the company. None of the goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired IC Axon business is included in the Workforce Excellence segment and the results of its operations have been included in the condensed consolidated financial statements beginning May 1, 2018. The pro-forma impact of the acquisition is not material to our results of operations.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

The following table summarizes the purchase price allocation for the acquisition (dollars in thousands).

Cash purchase price	\$ 30,535	
Fair value of contingent consideration	905	
Total purchase price	\$ 31,440	
		Amortization
Purchase price allocation:		Period
Cash	\$ 538	
Accounts receivable and other current assets	3,072	
Fixed assets	368	
Customer-related intangible assets	10,365	8 years
Marketing-related intangible assets	239	3 years
Goodwill	21,657	
Total assets	36,239	
	000	
Accounts payable and accrued expenses	989	
Deferred revenue	979	
Deferred tax liability	 2,831	
Total liabilities	 4,799	
Net assets acquired	\$ 31,440	

Hula Partners

On January 2, 2018 we acquired the business and certain assets of Hula Partners, a provider of SAP Success Factors Human Capital Management (HCM) implementation services. The purchase price was \$10.0 million which was paid in cash at closing. The goodwill recognized is due to the expected synergies from combining the operations of the acquiree with the Company. All of the goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired Hula Partners business is included in the Business Transformation Services segment and the results of its operations have been included in the condensed consolidated financial statements beginning January 2, 2018. The pro-forma impact of the acquisition is not material to our results of operations.

The following table summarizes the purchase price allocation for the acquisition (dollars in thousands).

		Amortization
Purchase price allocation:		Period
Customer-related intangible assets	\$ 1,367	4 years
Marketing-related intangible assets	106	2 years
Goodwill	8,527	
Total assets	\$ 10,000	

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

Contingent Consideration

ASC Topic 805 requires that contingent consideration be recognized at fair value on the acquisition date and be re-measured each reporting period with subsequent adjustments recognized in the condensed consolidated statement of operations. We estimate the fair value of contingent consideration liabilities using an appropriate valuation methodology, typically either an income-based approach or a simulation model, such as the Monte Carlo model, depending on the structure of the contingent consideration is valued using significant inputs that are not observable in the market which are defined as Level 3 inputs pursuant to fair value measurement accounting. We believe our estimates and assumptions are reasonable; however, there is significant judgment involved. At each reporting date, the contingent consideration obligation is revalued to estimated fair value, and changes in fair value subsequent to the acquisitions are reflected in income or expense in the condensed consolidated statements of operations, and could cause a material impact to, and volatility in, our operating results. Changes in the fair value of contingent consideration obligations may result from changes in discount periods and rates and changes in the timing and amount of revenue and/or earnings projections.

Below is a summary of the potential maximum contingent consideration we may be required to pay in connection with completed acquisitions as of September 30, 2018 (dollars in thousands):

Acquisition:	Original range of potential undiscounted payments	As of September 30, 2018 Maximum contingent consideration due in									
			2018	2019	2020	Total					
IC Axon	\$0 - \$3,500	\$	— \$	3,500 \$	— \$	3,500					
McKinney Rogers	\$0 - \$18,000			4,000	4,000	8,000					
		\$	— \$	7,500 \$	4,000 \$	11,500					

Below is a summary of the changes in the recorded amount of contingent consideration liabilities from December 31, 2017 to September 30, 2018 (dollars in thousands):

Acquisition:	ability as of cember 31, 2017	Additions Payr			yments	Fai Co	ntingent Currei		Foreign Currency Translation		ability as of otember 30, 2018
IC Axon	\$ 	\$	905	\$		\$	45	\$		\$	950
Maverick	1,979		_		_		(1,979)				—
McKinney Rogers	1,501				_		(1,308)				193
Emantras	76						(76)				
CLS	669				—		(654)		(15)		
Total	\$ 4,225	\$	905	\$		\$	(3,972)	\$	(15)	\$	1,143

As of September 30, 2018 and December 31, 2017, contingent consideration considered a current liability and included in accounts payable totaled \$1.0 million and \$2.7 million, respectively. As of September 30, 2018 and December 31, 2017 we also had accrued contingent consideration totaling \$0.2 million and \$1.5 million respectively, related to acquisitions which are included in other long-term liabilities on the condensed consolidated balance sheets and represent the portion of contingent consideration estimated to be payable greater than twelve months from the balance sheet date.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(7) Intangible Assets

Goodwill

Changes in the carrying amount of goodwill by reportable business segment for the nine months ended September 30, 2018 were as follows (in thousands):

	W Ex	Total		
Balance as of December 31, 2017	\$	105,764	\$ 39,071	\$ 144,835
Acquisitions		21,657	10,471	32,128
Foreign currency translation		(1,476)	 (512)	 (1,988)
Balance as of September 30, 2018	\$	125,945	\$ 49,030	\$ 174,975

Intangible Assets Subject to Amortization

Intangible assets with finite lives are subject to amortization over their estimated useful lives. The primary assets included in this category and their respective balances were as follows (in thousands):

September 30, 2018	Gross Carrying Amount	-	cumulated ortization	Net Carrying Amount	
Customer relationships	\$ 22,558	\$	(7,717)	\$	14,841
Intellectual property and other	4,301		(1,679)		2,622
	\$ 26,859	\$	(9,396)	\$	17,463
December 31, 2017					
Customer relationships	\$ 16,330	\$	(11,140)	\$	5,190
Intellectual property and other	4,298		(1,125)		3,173
	\$ 20,628	\$	(12,265)	\$	8,363

(8) Stock-Based Compensation

We recognize compensation expense for stock-based compensation awards issued to employees on a straight-line basis over the requisite service period. Compensation cost is based on the fair value of awards as of the grant date.

The following table summarizes the pre-tax stock-based compensation expense included in reported net income (in thousands):

	Three mor Septem	 	Nine months ended September 30,				
	 2018	2017		2018	18 201		
Non-qualified stock options	\$ 	\$ 1	\$		\$	6	
Restricted stock units	196	891		1,173		2,569	
Board of Directors stock grants	51	93		171		248	
Total stock-based compensation expense	\$ 247	\$ 985	\$	1,344	\$	2,823	

Pursuant to our 2011 Stock Incentive Plan (the "2011 Plan"), we may grant awards of non-qualified stock options, incentive stock options, restricted stock, stock units, performance shares, performance units and other incentives payable in cash or in shares of our common stock to officers, employees or members of the Board of Directors. As of September 30, 2018, we had non-qualified stock options and restricted and performance stock units outstanding under these plans.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(9) Debt and Financial Instruments

On June 29, 2018 we entered into a Second Amendment to Fifth Amended and Restated Financing and Security Agreement (the "Credit Agreement"). The Credit Agreement provides for an extension of the expiration date of the existing revolving credit facility in the maximum principal amount of \$100 million, from December 31, 2021 to June 1, 2023, and a new term loan in the principal amount of \$40 million maturing on October 1, 2021. The Credit Agreement is secured by substantially all of our assets.

The maximum interest rate on the Credit Agreement is the daily one-month LIBOR market index rate (for borrowings in Dollars and Sterling) or the daily one month EURIBOR (for borrowings in Euros) plus 2.50%. Based on our financial performance, the interest rate can be reduced to a minimum rate of the daily one-month LIBOR market index rate plus 1.25%, with the rate being determined based on our maximum leverage ratio for the preceding four quarters. Each unpaid advance on the revolving loan will bear interest until repaid. The term loan is payable in monthly installments of principal in the amount of \$1.0 million plus applicable interest, beginning on July 1, 2018. We may prepay the term loan or the revolving loan, in whole or in part, at any time without premium or penalty, subject to certain conditions. Amounts repaid or prepaid on the term loan may not be reborrowed.

The Credit Agreement contains customary affirmative and negative covenants, including covenants that limit or restrict our and our subsidiaries' (subject to certain exceptions) ability to, among other things, grant liens, make investments, incur indebtedness, merge or consolidate, dispose of assets or make acquisitions. We are also required to maintain compliance with a minimum fixed charge coverage ratio and a maximum leverage ratio. We were in compliance with all of the financial covenants under the Credit Agreement as of September 30, 2018. As of September 30, 2018, our total long-term debt outstanding under the term loan was \$37.0 million. In addition, there were \$69.0 million of borrowings outstanding and \$26.3 million of available borrowings under the Credit Agreement. For the nine months ended September 30, 2018, the weighted average interest rate on our borrowings was 3.8%.

In March 2017, we entered into an interest rate swap agreement which effectively fixed our interest rate on the remaining \$37 million outstanding on our term loan to a fixed LIBOR of 1.59% plus the applicable margin under the Credit Agreement. We have designated the interest rate swap, which expires on April 1, 2020, as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate swap was \$0.2 million and \$0.1 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet. The derivative asset is classified within Level 2 of the fair value hierarchy in which fair value is measured using quoted prices in active markets for similar assets and liabilities.

In April 2017, we entered into an interest rate cap agreement and paid a premium of \$0.5 million which caps the daily onemonth LIBOR at 2.0% for an aggregate notional amount of \$20.0 million of our variable rate debt under our credit facility. The interest rate cap agreement matures on December 31, 2021. We have designated the interest rate cap as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate cap was \$0.6 million and \$0.3 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet. The derivative asset is classified within Level 2 of the fair value hierarchy in which fair value is measured using quoted prices in active markets for similar assets and liabilities.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(10) Income Taxes

Income tax expense was \$4.2 million, or an effective income tax rate of 30.6%, for the nine months ended September 30, 2018 compared to \$5.2 million, or an effective income tax rate of 28.3%, for the nine months ended September 30, 2017. The increase in the effective income tax rate in 2018 compared to 2017 is primarily due to a \$0.4 million increase to the provisional estimate recorded in the fourth quarter of 2017 relating to the one-time transition tax on the mandatory deemed repatriation of cumulative foreign earnings, imposed by the Tax Cuts and Jobs Act (the "Tax Act") that was enacted on December 22, 2017. The increase is partially offset by a decrease in the U.S. statutory tax rate from 35% to 21% and other discrete items. Income tax expense for the interim quarterly periods is based on an estimated annual effective tax rate which includes the U.S. federal, state and local, and non-U.S. statutory rates, permanent differences, and other items that may have an impact on income tax expense.

The increase to the provisional estimate of the one-time transition tax on the mandatory deemed repatriation of cumulative foreign earnings during the nine months ended September 30, 2018 is the result of further analysis of earnings and profits related to the calculation of the transition tax. As we complete our analysis of the 2017 Tax Act, collect and prepare necessary data, and interpret any additional guidance issued by the U.S. Treasury Department, the IRS, and other standard-setting bodies, we may make adjustments to the provisional amounts.

The Tax Act creates a new requirement that Global Intangible Low-Taxed Income ("GILTI") earned by a controlled foreign corporation ("CFC") must be included in the gross income of the U.S. shareholder. Because of the complexity of the new GILTI tax rules, we are continuing to evaluate these provisions of the Tax Act and whether taxes due on future U.S. inclusions related to GILTI should be recorded as a current-period expense when incurred, or factored into the company's measurement of its deferred taxes. At September 30, 2018, because the Company is still evaluating the GILTI provisions, the Company has included tax expense related to GILTI for the current year in its estimated annual effective tax rate and has not provided additional GILTI on deferred items.

An uncertain tax position taken or expected to be taken in a tax return is recognized in the financial statements when it is more likely than not (i.e., a likelihood of more than fifty percent) that the position would be sustained upon examination by tax authorities that have full knowledge of all relevant information. A recognized tax position is then measured at the largest amount of benefit that is greater than fifty percent likely of being realized upon ultimate settlement. Interest and penalties related to income taxes are accounted for as income tax expense. As of September 30, 2018, we had no uncertain tax positions reflected on our condensed consolidated balance sheet. The Company files income tax returns in U.S. federal, state and local jurisdictions, and various non-U.S. jurisdictions, and is subject to audit by tax authorities in those jurisdictions. Tax years 2015 through 2017 remain open to examination by these tax jurisdictions, and earlier years remain open to examination in certain of these jurisdictions which have longer statutes of limitations.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(11) Stockholders' Equity

Changes in stockholders' equity during the nine months ended September 30, 2018 were as follows (in thousands):

	mmon tock	paid-in Retained capital earnings		Accumulated other stock at cost other comprehensive loss		Total stockholders' equity			
Balance at December 31, 2017	\$ 172	\$	107,256	\$ 106,599	\$	(11,118)	\$ (14,855)	\$	188,054
Cumulative effect adjustment of adopting ASU 2014-09	_		_	(396)		_	_		(396)
Adjusted balance at December 31, 2017	 172		107,256	106,203		(11,118)	(14,855)		187,658
Net income			_	9,451		_	—		9,451
Foreign currency translation adjustment	_		_	_		_	(3,662)		(3,662)
Change in fair value of interest rate cap, net of tax	_		_			_	252		252
Change in fair value of interest rate swap, net of tax	_		_	_		_	47		47
Repurchases of common stock	_		—	—		(7,956)	_		(7,956)
Stock-based compensation expense	_		1,344	_		—	_		1,344
Issuance of stock for employer contributions to retirement plan	_		(298)	_		2,455	_		2,157
Net issuances of stock pursuant to stock compensation plans and other	_		(1,002)	_		909	_		(93)
Balance at September 30, 2018	\$ 172	\$	107,300	\$ 115,654	\$	(15,710)	\$ (18,218)	\$	189,198

Stock Repurchase Program

We have a share repurchase program under which we may repurchase shares of our common stock from time to time in the open market, subject to prevailing business and market conditions and other factors. During the nine months ended September 30, 2018 and 2017, we repurchased approximately 350,000 and 101,000 shares, respectively, of our common stock in the open market for a total cost of approximately \$8.0 million and \$2.4 million, respectively. As of September 30, 2018, there was approximately \$3.8 million available for future repurchases under the buyback program.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

(12) Restructuring

The following table shows the balances and activity for our restructuring liability (in thousands):

	Sever	ployee ance and d Benefits	Excess Facilities and Other Costs		Total
Liability as of December 31, 2017	\$	2,840	\$		\$ 2,840
Additional restructuring charges		1,678		1,252	2,930
Payments		(2,791)		(360)	(3,151)
Liability as of September 30, 2018	\$	1,727	\$	892	\$ 2,619

In December 2017, we announced a new organizational structure and plan to improve operating results by increasing organic growth and reducing operating costs. During the fourth quarter of 2017, we initiated restructuring and transition activities to improve operational efficiency, reduce costs and better position the company to drive future revenue growth and we recorded restructuring charges, consisting primarily of severance expense of \$3.3 million for the fourth quarter ended December 31, 2017. During the second quarter of 2018, the Company downsized its headquarters office from three floors to two floors, vacated certain other under-utilized field offices and incurred additional severance expense.

For the nine months ended September 30, 2018, we recorded an additional \$2.9 million of restructuring charges which is included in restructuring charges on the condensed consolidated statements of operations. The total remaining liability under these restructuring activities was \$2.6 million as of September 30, 2018, of which \$2.0 million is included in accounts payable and accrued expenses and \$0.6 million is included in other noncurrent liabilities on the condensed consolidated balance sheet. These restructuring activities were substantially complete as of June 30, 2018.

(13) Business Segments

As of September 30, 2018, we operated through two reportable business segments: (i) Workforce Excellence and (ii) Business Transformation Services. In December 2017, we announced a new organizational structure and plan to improve operating results by increasing organic growth and reducing operating costs. Effective January 1, 2018, we re-organized into two operating segments aligned by complementary service lines and supported by a new business development organization aligned by industry sector. The Workforce Excellence segment includes the majority of the former Learning Solutions and Professional & Technical Services segments. The Business Transformation Services segment includes the majority of the former Performance Readiness Solutions and Sandy Training & Marketing segments. Certain business units transferred between the former operating segments to better align with the service offerings of the two new segments. In addition, effective July 1, 2018, we transferred the management responsibility of certain additional business units between the two operating segments and solutions service line. We have reclassified the segment financial information herein for the prior year periods to reflect the changes in our segment reporting during 2018 and conform to the current year's presentation.

Each of our two reportable segments represents an operating segment under ASC Topic 280, *Segment Reporting*. We test our goodwill at the reporting unit level, or one level below an operating segment, under ASC Topic 350, *Intangibles - Goodwill and Other*. In connection with the new organizational structure that went into effect on January 1, 2018, we determined that we have four reporting units for purposes of goodwill impairment testing, which represent our four practices which are one level below the operating segments, as discussed below.

Our two segments each consist of two global practice areas which are focused on providing similar and/or complementary products and services across our diverse customer base and within targeted markets. Within each practice are various service lines having specific areas of expertise. Marketing and communications, sales, accounting, finance, legal, human resources,

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

information systems and other administrative services are organized at the corporate level. Business development and sales resources are aligned by industry sector to support existing customer accounts and new customer development across both segments. Further information regarding our business segments is discussed below.

Workforce Excellence. The Workforce Excellence segment advises and partners with leading organizations in designing, implementing, operating and supporting their talent management and workforce strategies, enabling them to gain greater competitive edge in their markets. This segment consists of two practices:

- <u>Managed Learning Services</u> this practice focuses on creating value for our customers by delivering a suite of talent management and learning design, development, operational and support services that can be delivered as large scale outsourcing arrangements, managed services contracts and project-based service engagements. The Managed Learning Services offerings include strategic learning and development consulting services, digital learning content design and development solutions and a suite of managed learning operations services, including: managed facilitation and delivery, managed training administration and logistics, help desk support, tuition reimbursement management services, event management and vendor management.
- Engineering & Technical Services this practice focuses on capital intensive, inherently hazardous and/or highly complex technical services in support of both U.S. government and global commercial industries. Our products and services include design, development and delivery of technical work-based learning, CapEx (plant launch) initiatives, engineering design and construction management, fabrication, and management services, operational excellence consulting, chemical demilitarization services, homeland security services, emergency management support services along with all forms of technical documentation. We deliver world-class asset management and performance improvement consulting to a host of industries. Our proprietary EtaPRO® Performance and Condition Monitoring System provides a suite of real-time digital solutions for hundreds of facilities and is installed in power-generating units around the world. We also provide thousands of technical courses in a web-based off the shelf delivery format through our GPiLEARN+™ portal.

Business Transformation Services. The Business Transformation Services segment works with organizations to execute complex business strategies by linking business systems, process and people's performance to clear and measurable results. We have a holistic methodology to establishing direction and closing the gap between strategy and execution. Our approach equips business leaders and teams with the tools and capability to deliver high-performance results. This segment consists of two practices:

- <u>Sales Enablement</u> this practice provides custom product sales training and service technical training, primarily to automotive manufacturers, designed to better educate the customer salesforces as well as the service technicians with respect to new product features and designs, in effect rapidly increasing the salesforce and technicians knowledge base and enabling them to address retail customer needs. Furthermore, this segment helps our clients assess their customer relationship marketing strategy and connect with their customers on a one-to-one basis, including custom print and digital publications. We have been a custom product sales and service technical training provider and leader in serving manufacturing customers in the U.S. automotive industry for over 40 years.
- <u>Organizational Development</u> this practice works with organizations to design and execute an integrated people performance system. This translates to helping organizations set strategy, carry that strategy through every level of the organization and ensure that their people have the right skills, knowledge, tools, processes and technology to enable the transformation and achieve business results. Solutions include strategy, leadership, employee engagement and culture consulting, enterprise technology implementation and adoption solutions, and organization design and business performance consulting.

We do not allocate the following items to the segments: general & administrative expenses, sales & marketing expenses, restructuring charges, other expense, interest expense, gain on change in fair value of contingent consideration and income tax expense.

Notes to Condensed Consolidated Financial Statements

September 30, 2018 (Unaudited)

The following table sets forth the revenue and operating results attributable to each reportable segment and includes a reconciliation of segment revenue to consolidated revenue and operating results to consolidated income before income tax expense (in thousands):

	Three Months Ended September 30,				Nine Months Ended September 30,			
	2018		2017		2018		2017	
Revenue:								
Workforce Excellence	\$	80,516	\$	77,022	\$	239,044	\$	228,236
Business Transformation Services		43,050		47,075		143,245		149,469
	\$	123,566	\$	124,097	\$	382,289	\$	377,705
Gross profit:								
Workforce Excellence	\$	13,400	\$	11,892	\$	39,682	\$	39,324
Business Transformation Services		5,799		6,754		19,769		21,145
Total gross profit		19,199		18,646		59,451		60,469
General and administrative expenses		12,227		14,160		40,207		39,536
Sales and marketing expenses		1,297		393		3,128		1,249
Restructuring charges						2,930		
Gain on change in fair value of contingent consideration, net		526		268		3,972		369
Operating income		6,201		4,361		17,158		20,053
Interest expense		1,095		511		1,631		1,483
Other (expense) income		(760)		74		(1,912)		(108)
Income before income tax expense	\$	4,346	\$	3,924	\$	13,615	\$	18,462

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Results of Operations

General Overview

We are a global performance improvement solutions provider of training, digital learning solutions, management consulting and engineering services that seeks to improve the effectiveness of organizations by providing services and products that are customized to meet the specific needs of clients. Clients include Fortune 500 companies and governmental and other commercial customers in a variety of industries. We believe we are a global leader in performance improvement, with over five decades of experience in providing solutions to optimize workforce performance.

As of September 30, 2018, we operated through two reportable business segments: (i) Workforce Excellence and (ii) Business Transformation Services. In December 2017, we announced a new organizational structure and plan to improve operating results by increasing organic growth and reducing operating costs. Effective January 1, 2018, we re-organized into two operating segments aligned by complementary service lines and supported by a new business development organization aligned by industry sector. The Workforce Excellence segment includes the majority of the former Learning Solutions and Professional & Technical Services segments. The Business Transformation Services segment includes the majority of the former Performance Readiness Solutions and Sandy Training & Marketing segments. Certain business units transferred between the former operating segments to better align with the service offerings of the two new segments. In addition, effective July 1, 2018, we transferred the management responsibility of certain additional business units between the two operating segments primarily to consolidate our non-technical content design and development businesses into one global digital learning strategies and solutions service line. We have reclassified the segment financial information herein for the prior year periods to reflect the changes in our segments and conform to the current year's presentation.

Each of our two reportable segments represents an operating segment under ASC Topic 280, *Segment Reporting*. We test our goodwill at the reporting unit level, or one level below an operating segment, under ASC Topic 350, *Intangibles - Goodwill and Other*. In connection with the new organizational structure that went into effect on January 1, 2018, we determined that we have four reporting units for purposes of goodwill impairment testing, which represent our four practices which are one level below the operating segments, as discussed below.

Our two segments each consist of two global practice areas which are focused on providing similar and/or complementary products and services across our diverse customer base and within targeted markets. Within each practice are various service lines having specific areas of expertise. Marketing and communications, sales, accounting, finance, legal, human resources, information systems and other administrative services are organized at the corporate level. Business development and sales resources are aligned by industry sector to support existing customer accounts and new customer development across both segments. Further information regarding our business segments is discussed below.

Workforce Excellence. The Workforce Excellence segment advises and partners with leading organizations in designing, implementing, operating and supporting their talent management and workforce strategies, enabling them to gain greater competitive edge in their markets. This segment consists of two practices:

- <u>Managed Learning Services</u> this practice focuses on creating value for our customers by delivering a suite of talent management and learning design, development, operational and support services that can be delivered as large scale outsourcing arrangements, managed services contracts and project-based service engagements. The Managed Learning Services offerings include strategic learning and development consulting services, digital learning content design and development solutions and a suite of managed learning operations services, including: managed facilitation and delivery, managed training administration and logistics, help desk support, tuition reimbursement management services, event management and vendor management.
- Engineering & Technical Services this practice focuses on capital intensive, inherently hazardous and/or highly complex technical services in support of both U.S. government and global commercial industries. Our products and services include design, development and delivery of technical work-based learning, CapEx (plant launch) initiatives, engineering design and construction management, fabrication, and management services, operational excellence consulting, chemical demilitarization services, homeland security services, emergency management support services along with all forms of technical documentation. We deliver world-class asset management and performance improvement consulting to a host of industries. Our proprietary EtaPRO® Performance and Condition Monitoring System provides a suite of real-time digital solutions for hundreds of facilities and is installed in power-generating

units around the world. We also provide thousands of technical courses in a web-based off the shelf delivery format through our GPiLEARN+TM portal.

Business Transformation Services. The Business Transformation Services segment works with organizations to execute complex business strategies by linking business systems, process and people's performance to clear and measurable results. We have a holistic methodology to establishing direction and closing the gap between strategy and execution. Our approach equips business leaders and teams with the tools and capability to deliver high-performance results. This segment consists of two practices:

- <u>Sales Enablement</u> this practice provides custom product sales training and service technical training, primarily to automotive manufacturers, designed to better educate the customer salesforces as well as the service technicians with respect to new product features and designs, in effect rapidly increasing the salesforce and technicians knowledge base and enabling them to address retail customer needs. Furthermore, this segment helps our clients assess their customer relationship marketing strategy and connect with their customers on a one-to-one basis, including custom print and digital publications. We have been a custom product sales and service technical training provider and leader in serving manufacturing customers in the U.S. automotive industry for over 40 years.
- **Organizational Development** this practice works with organizations to design and execute an integrated people performance system. This translates to helping organizations set strategy, carry that strategy through every level of the organization and ensure that their people have the right skills, knowledge, tools, processes and technology to enable the transformation and achieve business results. Solutions include strategy, leadership, employee engagement and culture consulting, enterprise technology implementation and adoption solutions, and organization design and business performance consulting.

Acquisitions

TTi (Europe)

On August 7, 2018, we acquired the entire share capital of TTi (Europe) Limited, a subsidiary of TTi Global, Inc. (TTi Europe), a provider of training and research services primarily for the automotive industry located in the United Kingdom. The upfront purchase price was \$3.0 million in cash. The preliminary purchase price allocation is subject to change and is expected to be finalized in the fourth quarter of 2018. The goodwill recognized is due to the expected synergies from combining the operations of the acquiree with the company. None of the goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired TTi Europe business is included in the Business Transformation Services segment and the results of its operations have been included in the condensed consolidated financial statements beginning August 7, 2018. The pro-forma impact of the acquisition is not material to our results of operations.

IC Axon

On May 1, 2018, we acquired the entire share capital of IC Acquisition Corporation, a Delaware corporation, and its subsidiary, IC Axon Inc., a Canadian corporation (IC Axon). IC Axon develops science-driven custom learning solutions for pharmaceutical and life science customers. The upfront purchase price was \$30.5 million in cash. In addition, the purchase agreement requires up to an additional \$3.5 million of consideration, contingent upon the achievement of an earnings target during a twelve-month period subsequent to the closing of the acquisition. The goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired IC Axon business is included in the Workforce Excellence segment and the results of its operations have been included in the condensed consolidated financial statements beginning May 1, 2018. The pro-forma impact of the acquisition is not material to our results of operations.

Hula Partners

On January 2, 2018, we acquired the business and certain assets of Hula Partners, a provider of SAP Success Factors Human Capital Management (HCM) implementation services. The purchase price was \$10.0 million which was paid in cash at closing. The goodwill recognized is due to the expected synergies from combining operations of the acquiree with the Company. All of the goodwill recorded for financial statement purposes is deductible for tax purposes. The acquired Hula Partners business is included in the Business Transformation Services segment and the results of its operations have been included in the consolidated financial statements beginning January 2, 2018. The pro-forma impact of the acquisition is not material to our results of operations.

YouTrain

On August 31, 2017, we acquired the entire share capital of YouTrain Limited ("YouTrain"), an independent training company delivering IT, digital and life sciences skills training in Scotland and North West England. The upfront purchase price was \$4.9 million which was paid in cash at closing and a completion accounts payment of \$0.2 million which was paid to the sellers during the fourth quarter of 2017. The acquired YouTrain business is included in the Workforce Excellence segment and the results of its

operations have been included in the consolidated financial statements beginning September 1, 2017. The pro-forma impact of the acquisition is not material to our results of operations.

CLS Performance Solutions Limited

On August 31, 2017, we acquired the business and certain assets of CLS Performance Solutions Limited ("CLS"), an independent provider of Enterprise Resource Planning (ERP) end user adoption and training services in the United Kingdom. The upfront purchase price was \$0.4 million which was paid in cash at closing. In addition, the purchase agreement requires up to an additional \$2.2 million of consideration contingent upon the achievement of certain earnings targets during the twelve-month period following the completion of the acquisition. No earnout was payable for the twelve-month period following the acquisition as the earnings target was not achieved. The acquired CLS business is included in the Business Transformation Services segment, and the results of its operations have been included in the consolidated financial statements beginning September 1, 2017. The pro-forma impact of the acquisition is not material to our results of operations.

Emantras

Effective April 1, 2017, we acquired the business and certain assets of Emantras, a digital education company that provides engaging learning experiences and effective knowledge delivery through award-winning digital and mobile solutions with offices in Fremont, California and Chennai, India. This acquisition strengthens our eLearning development capabilities, allowing us to better serve our customer base with the latest digital learning solutions. The upfront purchase price was \$3.2 million in cash. In addition, the purchase agreement requires up to an additional \$0.3 million of consideration, contingent upon the achievement of an earnings target during the twelve-month period ending June 30, 2018, plus a percentage of any earnings in excess of the specified earnings target was not achieved. The acquired Emantras business is included in the Workforce Excellence segment, and the results of its operations have been included in the consolidated financial statements beginning April 1, 2017. The pro-forma impact of the acquisition is not material to our results of operations.

McKinney Rogers

On February 1, 2017, we acquired the business and certain assets of McKinney Rogers, a provider of strategic consulting services with offices in New York and London. This acquisition expands our solutions offerings, giving us the ability to leverage McKinney Rogers' intellectual property and consulting methodologies to help our global client base meet strategic business goals. The upfront purchase price was \$3.3 million in cash. In addition, the purchase agreement requires up to an additional \$18.0 million of consideration, \$6.0 million of which was contingent upon the achievement of certain earnings targets during the five-month period ended April 30, 2017 and \$12.0 million of which is contingent upon the achievement of certain earnings targets during the three twelve-month periods following completion of the acquisition. In July 2017, we paid the seller \$1.0 million in respect of the contingent consideration for the five-month period ended April 30, 2017. For the twelve-month period ended January 31, 2018, McKinney Rogers did not achieve the minimum earnings target and therefore, there was zero contingent consideration payable in respect of the first twelve-month period following completion of the acquisition. The acquired McKinney Rogers business is included in the Business Transformation Services segment and the results of its operations have been included in the consolidated financial statements beginning February 1, 2017. The pro-forma impact of the acquisition is not material to our results of operations.

Operating Highlights

Three Months ended September 30, 2018 Compared to the Three Months ended September 30, 2017

Our revenue decreased \$0.5 million or 0.4% during the third quarter of 2018 compared to the third quarter of 2017. The net decrease is due to a \$4.0 million decline in our Business Transformation Services segment offset by a \$3.5 million increase in our Workforce Excellence segment. Foreign currency exchange rate changes resulted in a total \$0.6 million decrease in U.S. dollar reported revenue during the third quarter of 2018. The changes in revenue and gross profit are discussed in further detail below by segment.

Operating income, the components of which are discussed below, increased \$1.8 million or 42.2% to \$6.2 million for the third quarter of 2018 compared to \$4.4 million for the third quarter of 2017. The net increase in operating income is primarily due to a \$0.6 million increase in gross profit, a \$1.9 million decrease in general and administrative expenses, and a \$0.3 million increase in the gain on change in fair value of contingent consideration, partially offset by a \$0.9 million increase in sales and marketing expenses.

For the three months ended September 30, 2018, we had income before income tax expense of \$4.3 million compared to \$3.9 million for the three months ended September 30, 2017. Net income was \$3.2 million, or \$0.20 per diluted share, for the three months ended September 30, 2018, compared to net income of \$3.3 million, or \$0.19 per diluted share, for the three months ended

September 30, 2017. Diluted weighted average shares outstanding were 16.6 million for the third quarter of 2018 compared to 16.9 million for the third quarter of 2017.

Revenue

(Dollars in thousands)	Т	Three months ended September 30,		
	2	018	2017	
Workforce Excellence	\$	80,516 \$	77,022	
Business Transformation Services		43,050	47,075	
	\$	123,566 \$	124,097	

Workforce Excellence revenue increased \$3.5 million or 4.5% during the third quarter of 2018 compared to the third quarter of 2017. The revenue increase is due to the following:

- a \$4.7 million net increase in revenue in our Engineering & Technical Services practice primarily due to a \$1.8 million increase in hurricane relief services, a \$1.0 million increase in chemical demilitarization training services for a U.S. government client and a \$1.9 million increase in alternative fuels projects; partially offset by
- a \$0.6 million net decrease in revenue in our Managed Learning Services practice primarily due to the following:
 - a \$2.5 million decrease in vocational skills training services provided to the UK government; and
 - a \$1.6 million net decrease in revenue in the U.S. for digital learning and training content development services; partially offset by
 - an estimated \$3.5 million increase in revenue contributed by the acquisitions completed in this segment within the last twelve months that wasn't in the prior year comparative period, consisting of \$2.9 million of revenue from the IC Axon acquisition completed on May 1, 2018 and \$0.6 million of revenue from the YouTrain acquisition completed on August 31, 2017 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition); and
- a \$0.6 million net decrease in revenue due to changes in foreign currency exchange rates.

Business Transformation Services revenue decreased \$4.0 million or 8.6% during the third quarter of 2018 compared to the third quarter of 2017. The revenue decrease is due to the following:

- a \$2.8 million net decrease in our Sales Enablement practice primarily due to the following:
 - a \$2.5 million decline due to the completion of non-recurring vehicle launch events in 2017; and
 - a \$2.1 million decline in magazine publications due to a change in the timing of shipment in certain publications from third quarter of 2018 to the fourth quarter of 2018; partially offset by
 - a \$1.2 million increase in training services for automotive clients; and
 - an estimated \$0.6 million increase in revenue contributed by the TTi Europe acquisition completed on August 7, 2018 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition).
- a \$1.1 million net decrease in our Organizational Development practice primarily due to the following:
 - a \$3.1 million decline in platform adoption, strategic consulting and leadership development services (if we continue to experience declines in revenue and gross profit in the Organization Development practice, we could incur goodwill and other intangible asset impairment charges in the future); partially offset by
 - an estimated \$2.0 million increase in revenue contributed by the acquisitions completed in this segment within the last twelve months that wasn't in the prior year comparative period, consisting of \$1.6 million of revenue from the Hula Partners acquisition completed on January 2, 2018 and \$0.4 million from the CLS acquisition completed on August 31, 2017 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition); and
- a \$0.1 million net decrease in revenue due to changes in foreign currency exchange rates.

Gross Profit

(Dollars in thousands)	Three months ended September 30,						
	2018				2017		
			% Revenue			% Revenue	
Workforce Excellence	\$	13,400	16.6%	\$	11,892	15.4%	
Business Transformation Services		5,799	13.5%		6,754	14.3%	
	\$	19,199	15.5%	\$	18,646	15.0%	

Workforce Excellence gross profit of \$13.4 million or 16.6% of revenue for the third quarter of 2018 increased by \$1.5 million or 12.7% compared to gross profit of \$11.9 million or 15.4% of revenue for the third quarter of 2017 primarily due to the following:

- a \$2.6 million increase in gross profit in our Engineering & Technical Services practice primarily due to a \$2.6 million loss on a contract with a foreign oil and gas client during the third quarter of 2017 which did not recur in 2018; partially offset by
- a \$1.1 million net decrease in gross profit in our Managed Learning Services practice primarily due to a \$1.5 million decline in vocational skill training services provided to the UK government as a result of the lower revenue noted above, offset by a gross profit increase in the rest of the practice during the third quarter of 2018.

Business Transformation Services gross profit of \$5.8 million or 13.5% of revenue for the third quarter of 2018 decreased by \$1.0 million or 14.1% compared to gross profit of \$6.8 million or 14.3% of revenue for the third quarter 2017. The gross profit decrease is primarily due to the revenue declines noted above.

General and Administrative Expenses

General and administrative expenses decreased \$1.9 million or 13.7% from \$14.2 million in the third quarter of 2017 to \$12.2 million in the third quarter of 2018. The decrease in general and administrative expenses is primarily due to a \$1.7 million reduction in ERP implementation costs related to our new financial system which went live on October 1, 2018 (consisting of a \$1.2 million decrease in third party costs and a net \$0.5 million decrease in internal labor costs). The decrease in ERP costs is primarily due to the capitalization of \$1.9 million of implementation costs during the third quarter of 2018. The \$1.9 million consisted of \$1.0 million of costs related to development of certain on-premise solutions associated with the new cloud-based ERP system and \$0.9 million of implementation costs related to cloud-based systems. See Note 2 to the condensed consolidated financial statements for further details. Other decreases in G&A expenses included a \$0.6 million net decrease in other miscellaneous G&A expenses, including bad debt expense, which was partially offset by a \$0.4 million increase in legal acquisition costs during the third quarter of 2018.

Sales and Marketing Expenses

Sales and marketing expenses increased \$0.9 million or 230.0% from \$0.4 million for the third quarter of 2017 to \$1.3 million for the third quarter of 2018 primarily due to labor and benefits expense relating to the hiring of a Chief Sales Officer and other new business development personnel as well as marketing personnel, some of which represents new investments and some of which results from centralizing marketing resources that were previously recorded in cost of revenue.

Change in Fair Value of Contingent Consideration

We recognized a \$0.5 million net gain on the change in fair value of contingent consideration related to acquisitions during the third quarter of 2018 compared to \$0.3 million in the third quarter of 2017. The gain on change in fair value of contingent consideration during the third quarter of 2018 is primarily due to a \$0.3 million reversal of the remaining liability for the Maverick acquisition and a \$0.2 million reversal of the remaining liability for the remaining liability for the cLS acquisition, due to the earnings targets not being achieved for both of these acquisitions. See Note 6 for further details regarding our accounting for contingent consideration.

Interest Expense

Interest expense was \$1.1 million for the third quarter of 2018 compared to \$0.5 million for the third quarter of 2017. The increase in interest expense is primarily due to both an increase in interest rates and higher borrowings under the Credit Agreement.

Other (Expense) Income

Other expense increased \$0.8 million during the third quarter of 2018 primarily due to a \$0.5 million increase in foreign currency losses and a \$0.3 million loss on the divestiture of a business unit during the third quarter of 2018. Foreign currency gains and

losses primarily relate to the effect of exchange rates on intercompany receivables and payables and third party receivables and payables that are denominated in currencies other than the functional currency of our foreign subsidiaries.

Income Tax Expense

Income tax expense was \$1.1 million for the third quarter of 2018 compared to \$0.6 million for the third quarter of 2017. The effective income tax rate was 25.4% and 16.4% for the three months ended September 30, 2018 and 2017, respectively. The increase in the effective income tax rate in 2018 compared to 2017 is primarily due to certain discrete items that occurred in the third quarter of 2017. Income tax expense for the interim quarterly periods is based on an estimated annual effective tax rate which includes the U.S. federal, state and local, and non-U.S. statutory rates, permanent differences, and other items that may have an impact on income tax expense.

Nine Months ended September 30, 2018 Compared to the Nine Months ended September 30, 2017

Our revenue increased \$4.6 million or 1.2% during the nine months ended September 30, 2018 compared to nine months ended September 30, 2017. The net increase in revenue is due to a \$10.8 million increase in our Workforce Excellence segment, partially offset by a \$6.2 million decrease in our Business Transformation Services segment. Foreign currency exchange rate changes resulted in a total \$5.7 million increase in U.S. dollar reported revenue during the nine months ended September 30, 2018. The changes in revenue and gross profit are discussed in further detail below by segment.

Operating income, the components of which are discussed in detail below, decreased \$2.9 million or 14.4% to \$17.2 million for the nine months ended September 30, 2018 compared to \$20.1 million for the same period in 2017. The net decrease in operating income is primarily due to a \$1.0 million net decrease in gross profit, a \$0.7 million increase in general and administrative expenses, a \$1.9 million increase in sales and marketing expenses and a \$2.9 million increase in restructuring costs, partially offset by a \$3.6 million increase in the gain on change in fair value of contingent consideration.

For the nine months ended September 30, 2018, we had income before income tax expense of \$13.6 million compared to \$18.5 million for the nine months ended September 30, 2017. Net income was \$9.5 million, or \$0.57 per diluted share, for the nine months ended September 30, 2018, compared to net income of \$13.2 million, or \$0.78 per diluted share, for the nine months ended September 30, 2017. Diluted weighted average shares outstanding were 16.6 million for the nine months ended September 30, 2018 compared to 16.9 million for the same period in 2017.

Revenue

(Dollars in thousands)	Nine n Sep	onths o ember	
	2018		2017
Workforce Excellence	\$ 239,0	4 \$	228,236
Business Transformation Services	143,2	.5	149,469
	\$ 382,2	9 \$	377,705

Workforce Excellence revenue increased \$10.8 million or 4.7% during the nine months ended September 30, 2018 compared to the same period in 2017. The revenue increase is due to the following:

- a \$6.4 million net increase in revenue in our Engineering & Technical Services practice primarily due to a \$2.8 million increase in hurricane relief services, \$2.0 million increase in alternative fuels projects and a net \$1.6 million net increase in engineering and technical services, primarily due to an increase in chemical demilitarization training services for a U.S. government client; and
- a \$4.4 million net increase in revenue due to changes in foreign currency exchange rates.
- Revenue in our Managed Learning Services practice was flat during the first nine months of 2018 compared to the same period in 2017 and consisted primarily of the following changes:
 - an estimated \$7.9 million increase in revenue contributed by the acquisitions completed in this segment within the last twelve months that wasn't in the prior year comparative period, consisting of \$4.8 million of revenue from the IC Axon acquisition completed on May 1, 2018 and \$2.4 million of revenue from the YouTrain acquisition completed on August 31, 2017, and \$0.7 million from the Emantras acquisition completed on April

1, 2017 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition)

- a \$1.1 million net increase in revenue in the U.S. for digital learning and training content development services; partially offset by
- a \$9.0 million decrease in vocational skills training services provided to the UK government.

Business Transformation Services revenue decreased \$6.2 million or 4.2% during the nine months ended September 30, 2018 compared to the same period in 2017. The net decrease in revenue is due to the following:

- a \$4.1 million net decrease in our Sales Enablement practice primarily due to the following:
 - a \$7.2 million decline due to the completion of non-recurring vehicle launch events in 2017; and
 - a \$2.2 million decline in magazine publications due to a change in the timing of shipment in certain publications from third quarter of 2018 to the fourth quarter of 2018; partially offset by
 - a \$4.7 million increase in training services for automotive clients; and
 - an estimated \$0.6 million increase in revenue contributed by the TTi Europe acquisition completed on August 7, 2018 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition).
- a \$3.5 million net decrease in our Organizational Development practice primarily due to the following:
 - a \$10.4 million decline in platform adoption, strategic consulting and leadership development services (if we continue to experience declines in revenue and gross profit in the Organization Development practice, we could incur goodwill and other intangible asset impairment charges in the future); partially offset by
 - an estimated \$6.9 million increase in revenue contributed by the acquisitions completed in this segment within the last twelve months that wasn't in the prior year comparative period, consisting of \$4.8 million of revenue from the Hula Partners acquisition completed on January 2, 2018 and \$1.5 million from the CLS acquisition completed on August 31, 2017 ad \$0.6 million from the McKinney Rogers acquisition completed on February 1, 2017 (since the acquisitions are integrated into our operations, the estimated revenue contribution is based on a pro forma trailing twelve month revenue run rate at the time of acquisition).
- These decreases in revenue were offset by a \$1.4 million net increase in revenue due to changes in foreign currency exchange rates.

Gross Profit

(Dollars in thousands)	Nine months ended September 30,						
	2018				2017		
			% Revenue			% Revenue	
Workforce Excellence	\$	39,682	16.6%	\$	39,324	17.2%	
Business Transformation Services		19,769	13.8%		21,145	14.1%	
	\$	59,451	15.6%	\$	60,469	16.0%	

Workforce Excellence gross profit of \$39.7 million or 16.6% of revenue for the nine months ended September 30, 2018 increased by \$0.4 million or 0.9% when compared to gross profit of \$39.3 million or 17.2% of revenue for the same period in 2017 primarily due to the following:

- a \$2.9 million increase in gross profit in our Engineering & Technical Services practice primarily due to a \$2.6 million loss on a contract with a foreign oil and gas client during the third quarter of 2017 which did not recur in 2018; and
- a \$0.8 million net increase in revenue due to changes in foreign currency exchange rates; offset by
- a \$3.3 million net decrease in gross profit in our Managed Learning Services practice (consisting primarily of a \$5.4 million decline in gross profit on vocational skill training services provided to the UK government as a result of the lower revenue noted above, partially offset by a net \$2.1 million increase in the other business units within this practice due to cost cutting initiatives).

Business Transformation Services gross profit of \$19.8 million or 13.8% of revenue for the nine months ended September 30, 2018 decreased by \$1.4 million or 6.5% when compared to gross profit of \$21.1 million or 14.1% of revenue for the same period in 2017. The gross profit decrease is primarily due to the revenue declines noted above.

General and Administrative Expenses

General and administrative expenses increased \$0.7 million or 1.7% from \$39.5 million for the nine months ended September 30, 2017 to \$40.2 million for the same period in 2018. The increase in general and administrative expenses is primarily due to the following:

- a \$0.8 million increase in legal expenses relating to acquisitions;
- a \$0.4 million increase due to increases in foreign currency exchange rates compared to the prior year;
- a \$0.4 million increase in amortization expense.

These increases were offset by a \$0.5 million decrease in G&A expense due to a reduction in ERP implementation costs related to our new financial system which went live on October 1, 2018 (consisting of \$0.3 million decrease in third party costs and a net \$0.2 million decrease in internal labor costs). In addition, there was a \$0.4 million net decrease in other miscellaneous G&A expenses, including bad debt expense.

Sales and Marketing Expenses

Sales and marketing expenses increased \$1.9 million or 150.4% from \$1.2 million for the nine months ended September 30, 2017 to \$3.1 million for the same period in 2018. The increase in sales and marketing expenses is primarily due to labor and benefits expense relating to the hiring of a Chief Sales Officer and other new business development personnel as well as marketing personnel, some of which represents new investments and some of which results from centralizing marketing resources that were previously recorded in cost of revenue.

Restructuring charges

During the fourth quarter of 2017, we initiated restructuring and transition activities to improve operational efficiency, reduce costs and better position the company to drive future revenue growth and we recorded restructuring charges, consisting primarily of severance expense, of \$3.3 million for the year ended December 31, 2017. For the nine months ended September 30, 2018, we incurred an additional \$2.9 million of restructuring charges which consisted of \$1.3 million of facility related charges and \$1.6 million of severance expense. The total remaining liability under these restructuring activities was \$2.6 million as of September 30, 2018, of which \$2.0 million is included in accounts payable and accrued expenses and \$0.6 million is included in other noncurrent liabilities on the condensed consolidated balance sheet. These restructuring activities were substantially complete as of June 30, 2018.

Change in Fair Value of Contingent Consideration

We recognized a net gain on the change in fair value of contingent consideration related to acquisitions of \$4.0 million and \$0.4 million for the nine months ended September 30, 2018 and 2017, respectively. The increase in the gain is primarily due to a \$2.0 million gain related to the earnout for the Maverick acquisition, a \$1.3 million gain related to the earnout for the McKinney Rogers acquisition and a \$0.7 million gain related to the earnout for the earnout for the earnout for the CLS acquisition due to a decrease in projected earnings for these acquired businesses compared to our prior forecasts, resulting in a lower fair value of the liabilities as of September 30, 2018. See Note 6 for further details regarding our accounting for contingent consideration.

Interest Expense

Interest expense increased \$0.1 million from \$1.5 million for the nine months ended September 30, 2017 to \$1.6 million for the same period in 2018. The net increase is due to a \$1.2 million increase in interest expense due to both an increase in interest rates and higher borrowings under the Credit Agreement, which was offset by a \$1.1 million reversal of an interest accrual related to contingent interest associated with unremitted value-added tax (VAT) related to undercharged VAT from prior year client billings which was favorably settled during the second quarter of 2018.

Other (Expense) Income

Other expense was \$1.9 million for the nine months ended September 30, 2018 compared to \$0.1 million for the same period in 2017. The increase in other expense consisted primarily of a \$1.8 million increase in foreign currency losses and a \$0.3 million loss on the divestiture of a business unit during the third quarter of 2018. Foreign currency gains and losses primarily relate to the

effect of exchange rates on intercompany receivables and payables and third party receivables and payables that are denominated in currencies other than the functional currency of our foreign subsidiaries. The increase in other expense was offset by a \$0.2 million increase in income from a joint venture during the nine months ended September 30, 2018 compared to the corresponding period in 2017.

Income Tax Expense

Income tax expense was \$4.2 million for the nine months ended September 30, 2018 compared to \$5.2 million for the same period in 2017. The decrease in income tax expense is due to a decline in income before income taxes during the nine months ended September 30, 2018 compared to the same period in 2017. The effective income tax rate was 30.6% and 28.3% for the nine months ended September 30, 2018 and 2017, respectively. The increase in the effective income tax rate in 2018 compared to 2017 is primarily due to a \$0.4 million increase to the provisional estimate recorded in the fourth quarter of 2017 relating to the one-time transition tax on the mandatory deemed repatriation of cumulative foreign earnings, imposed by the Tax Cuts and Jobs Act (the "Tax Act") that was enacted on December 22, 2017. The increase is partially offset by a decrease in the U.S. statutory tax rate from 35% to 21% and other discrete items. Income tax expense for the interim quarterly periods is based on an estimated annual effective tax rate which includes the U.S. federal, state and local, and non-U.S. statutory rates, permanent differences, and other items that may have an impact on income tax expense.

The increase to the provisional estimate of the one-time transition tax on the mandatory deemed repatriation of cumulative foreign earnings during 2018 is the result of further analysis of earnings and profits related to the calculation of the transition tax. As we complete our analysis of the 2017 Tax Act, collect and prepare necessary data, and interpret any additional guidance issued by the U.S. Treasury Department, the IRS, and other standard-setting bodies, we may make adjustments to the provisional amounts.

Liquidity and Capital Resources

Working Capital

Our working capital was \$17.3 million at September 30, 2018 compared to \$49.8 million at December 31, 2017. As of September 30, 2018 we had \$69.0 million of short-term borrowings and \$37.0 million of long-term debt outstanding. We believe that cash generated from operations and borrowings available under our Credit Agreement (\$26.3 million of available borrowings as of September 30, 2018) will be sufficient to fund our working capital and other requirements for at least the next twelve months.

As of September 30, 2018, the amount of cash and cash equivalents held outside of the U.S. by foreign subsidiaries was \$10.3 million. The 2017 Tax Act includes a mandatory one-time tax on accumulated earnings of foreign subsidiaries, and as a result, all previously unremitted earnings for which no U.S. deferred tax liability had been accrued have now been subject to U.S. tax. Notwithstanding the U.S. taxation of these amounts, we intend to continue to invest these earnings, as well as our capital in these subsidiaries, indefinitely outside of the U.S. and do not expect to incur any significant, additional taxes related to such amounts.

Stock Repurchase Program

We have a share repurchase program under which we may repurchase shares of our common stock from time to time in the open market, subject to prevailing business and market conditions and other factors. During the nine months ended September 30, 2018 and 2017, we repurchased approximately 350,000 and 101,000 shares, respectively, of our common stock in the open market for a total cost of approximately \$8.0 million and \$2.4 million, respectively. As of September 30, 2018, there was approximately \$3.8 million available for future repurchases under the buyback program.

Acquisition-Related Payments

Below is a summary of the potential maximum contingent consideration we may be required to pay in connection with completed acquisitions as of September 30, 2018 (dollars in thousands):

Acquisition:	Original range of potential undiscounted payments	As of September 30, 2018 Maximum contingent consideration due in						
			2018	2019	2020	Total		
IC Axon	\$0 - \$3,500	\$	— \$	3,500 \$	— \$	3,500		
McKinney Rogers	\$0 - \$18,000			4,000	4,000	8,000		
		\$	— \$	7,500 \$	4,000 \$	11,500		

Significant Customers & Concentration of Credit Risk

We have a market concentration of revenue in both the automotive sector and financial & insurance sector. Revenue from the automotive sector accounted for approximately 21% and 22% of our consolidated revenue for the nine months ended September 30, 2018 and 2017, respectively. In addition, we have a concentration of revenue from a single automotive customer, which accounted for approximately 14% and 13% of our consolidated revenue for the nine months ended September 30, 2018 and 2017, respectively. As of September 30, 2018, accounts receivable from a single automotive customer totaled \$13.2 million, or 10%, of our consolidated accounts receivable balance.

Revenue from the financial & insurance sector accounted for approximately 20% of our consolidated revenue for both of the nine months ended September 30, 2018 and 2017. In addition, we have a concentration of revenue from a single financial services customer, which accounted for approximately 14% of our consolidated revenue for both of the nine-month periods ended September 30, 2018 and 2017. As of September 30, 2018, billed and unbilled accounts receivable from a single financial services customer totaled \$26.4 million, or 16%, of our consolidated accounts receivable and unbilled revenue balances. No other single customer accounted for more than 10% of our consolidated revenue for the nine months ended September 30, 2018 or 2017 or consolidated accounts receivable balance as of September 30, 2018.

Cash Flows

Nine Months ended September 30, 2018 Compared to the Nine Months ended September 30, 2017

Our cash and cash equivalents balance decreased \$13.3 million from \$23.6 million as of December 31, 2017 to \$10.3 million as of September 30, 2018. The decrease in cash and cash equivalents during the nine months ended September 30, 2018 resulted from cash provided by operating activities of \$3.5 million, cash used in investing activities of \$48.4 million, cash provided by financing activities of \$32.5 million and a negative effect of exchange rate changes on cash of \$1.0 million.

Cash provided by operating activities was \$3.5 million for the nine months ended September 30, 2018 compared to \$21.2 million for the same period in 2017. The decrease in cash from operations is primarily due to a decrease in net income and a net decrease in working capital balances during the nine months ended September 30, 2018 compared to the same period in 2017.

Cash used in investing activities was \$48.4 million for the nine months ended September 30, 2018 compared to \$14.4 million for the same period in 2017. The increase in cash used in investing activities is primarily due to a \$31.8 million increase in cash paid to complete acquisitions and a \$2.2 million increase in other investing activities primarily for capitalized software development costs. As of September 30, 2018, we had capitalized ERP implementation costs of \$3.3 million, which consists of \$2.4 million of costs related to development of certain on-premise solutions associated with the new cloud-based ERP system and \$0.9 million of implementation costs due to the adoption of ASU 2018-15 in the third quarter of 2018 which permits capitalization of certain eligible implementation costs related to cloud-based systems. The \$2.4 million of capitalized costs related to on-premise solutions is included in cash used in investing activities and the \$0.9 million of capitalized costs related to the cloud ERP implementation is included as a cash use in the cash flow from operating activities section of the statement of cash flows in accordance with guidance in ASU 2018-15.

Cash provided by financing activities was \$32.5 million for the nine months ended September 30, 2018 compared to cash used of \$6.4 million for the same period in 2017. The increase in cash in financing activities is primarily due to an increase in borrowings under our credit agreement to fund acquisitions, partially offset by a \$6.1 million increase in cash used for share repurchases.

Debt

On June 29, 2018 we entered into a Second Amendment to Fifth Amended and Restated Financing and Security Agreement (the "Credit Agreement"). The Credit Agreement provides for an extension of the expiration date of the existing revolving credit facility in the maximum principal amount of \$100 million, from December 31, 2021 to June 1, 2023, and a new term loan in the principal amount of \$40 million maturing on October 1, 2021. The Credit Agreement is secured by substantially all of our assets.

The maximum interest rate on the Credit Agreement is the daily one-month LIBOR market index rate (for borrowings in Dollars and Sterling) or the daily one month EURIBOR (for borrowings in Euros) plus 2.50%. Based on our financial performance, the interest rate can be reduced to a minimum rate of the daily one-month LIBOR market index rate plus 1.25%, with the rate being determined based on our maximum leverage ratio for the preceding four quarters. Each unpaid advance on the revolving loan will bear interest until repaid. The term loan is payable in monthly installments equal to \$1.0 million plus applicable interest, beginning on July 1, 2018. We may prepay the term loan or the revolving loan, in whole or in part, at any time without premium or penalty, subject to certain conditions. Amounts repaid or prepaid on the term loan may not be reborrowed.

The Credit Agreement contains customary affirmative and negative covenants, including covenants that limit or restrict our and our subsidiaries' (subject to certain exceptions) ability to, among other things, grant liens, make investments, incur indebtedness, merge or consolidate, dispose of assets, make acquisitions. We are also required to maintain compliance with a minimum fixed charge coverage ratio of 1.5 to 1.0 and a maximum leverage ratio of 3.0 to 1.0. As of September 30, 2018, our fixed coverage charge ratio was 1.6 to 1.0 and our leverage ratio was 2.7 to 1.0, all of which were in compliance with the Credit Agreement.

As of September 30, 2018, our total long-term debt outstanding under the term loan was \$37.0 million. In addition, there were \$69.0 million of borrowings outstanding and \$26.3 million of available borrowings under the Credit Agreement. For the nine months ended September 30, 2018, the weighted average interest rate on our borrowings was 3.8%.

In March 2017, we entered into an interest rate swap agreement which effectively fixed our interest rate on the remaining \$37 million outstanding on our term loan to a fixed LIBOR of 1.59% plus the applicable margin under the Credit Agreement. We have designated the interest rate swap, which expires on April 1, 2020, as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate swap was \$0.2 million and \$0.1 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet.

In April 2017, we entered into an interest rate cap agreement and paid a premium of \$0.5 million which caps the daily one-month LIBOR at 2.0% for an aggregate notional amount of \$20.0 million of our variable rate debt under our credit facility. The interest rate cap agreement matures on December 31, 2021. We have designated the interest rate cap as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate cap was \$0.6 million and \$0.3 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet.

Off-Balance Sheet Commitments

As of September 30, 2018, we did not have any off-balance sheet commitments except for operating leases and letters of credit entered into in the normal course of business.

Accounting Standards Issued

We discuss recently issued accounting standards in Note 2 to the accompanying condensed consolidated financial statements.

Forward-Looking Statements

This report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. The Private Securities Litigation Reform Act of 1995 provides a "safe harbor" for forward looking statements. Forward–looking statements are not statements of historical facts, but rather reflect our current expectations concerning future events and results. We use words such as "expects," "intends," "believes," "may," "will," "should," "could," "anticipates," "estimates," "plans" and similar expressions to indicate forward-looking statements, but their absence does not mean a statement is not forward-looking. Because these forward-looking statements are based upon management's expectations and assumptions and are subject to risks and uncertainties, there are important factors that could cause actual results to differ materially from those expressed or implied by these forward-looking statements, including, but not limited to, those factors set forth in Item 1A - Risk Factors of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2017 and those other risks and uncertainties detailed in our periodic reports and registration statements filed with the Securities and Exchange Commission. We caution that these risk factors may not be exhaustive. We operate in a continually changing business environment, and new risk factors emerge from time to time. We cannot predict these new risk factors, nor can we assess the effect, if any, of the new risk factors on our business or the extent to which any factor or combination of factors may cause actual results to differ from those expressed or implied by these forward-looking statements.

If any one or more of these expectations and assumptions proves incorrect, actual results will likely differ materially from those contemplated by the forward-looking statements. Even if all of the foregoing assumptions and expectations prove correct, actual results may still differ materially from those expressed in the forward-looking statements as a result of factors we may not anticipate or that may be beyond our control. While we cannot assess the future impact that any of these differences could have on our business, financial condition, results of operations and cash flows or the market price of shares of our common stock, the differences could be significant. We do not undertake to update any forward-looking statements made by us, whether as a result of new information, future events or otherwise. You are cautioned not to unduly rely on such forward-looking statements when evaluating the information presented in this report.

Item 3. Quantitative and Qualitative Disclosure About Market Risk

Interest rate risk

We are exposed to interest rate risk related to our outstanding debt obligations. Borrowings under our Credit Agreement bear interest based on a variable rate. The maximum interest rate on our borrowings under the Credit Agreement is the daily one-month LIBOR market index rate (for borrowings in Dollars and Sterling) or the daily one month EURIBOR (for borrowings in Euros) plus 2.50%. Based on our financial performance, the interest rate can be reduced to a minimum rate of the daily one-month LIBOR market index rate plus 1.25%, with the rate being determined based on our maximum leverage ratio for the preceding four quarters. As such, we are exposed to interest rate risk relating to the fluctuations in the LIBOR rate. In an effort to manage our exposure to this risk, we entered into interest rate derivative contracts discussed in further detail below.

In March 2017, we entered into an interest rate swap agreement which effectively fixed our interest rate on the remaining \$37 million outstanding on our term loan to a fixed LIBOR of 1.59% plus the applicable margin under the Credit Agreement. We have designated the interest rate swap, which expires on April 1, 2020, as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate swap was \$0.2 million and \$0.1 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet.

In April 2017, we entered into an interest rate cap agreement and paid a premium of \$0.5 million which caps the daily one-month LIBOR at 2.0% for an aggregate notional amount of \$20.0 million of our variable rate debt under our credit facility. The interest rate cap agreement matures on December 31, 2021. We have designated the interest rate cap as a cash flow hedge and have applied hedge accounting. The fair value of the derivative asset associated with the interest rate cap was \$0.6 million and \$0.3 million as of September 30, 2018 and December 31, 2017, respectively, and is included in other assets on the condensed consolidated balance sheet.

Item 4. Controls and Procedures

Disclosure Controls and Procedures

We maintain a comprehensive set of disclosure controls and procedures (as defined in Rules 13a-15(e) and under the Securities Exchange Act of 1934 ("Exchange Act")) designed to provide reasonable assurance that information required to be disclosed in our filings under the Exchange Act is recorded, processed, summarized and reported accurately and within the time periods specified in the SEC's rules and forms. Under the supervision and with the participation of our management, including our Chief Executive Officer and our Chief Financial Officer, we have evaluated the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this report. Based upon this evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the design and operation of these disclosure controls and procedures are effective in providing reasonable assurance of the achievement of the objectives described above.

Internal Control Over Financial Reporting

During the quarter ended September 30, 2018, there was no change in our internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d—15(f) under the Exchange Act) that has materially affected, or is reasonably likely to materially affect our internal control over financial reporting. Effective October 1, 2018, we went live on a new Enterprise Resource Planning (ERP) system. The implementation of this new financial system will result in changes in our internal control over financial reporting reporting which will be disclosed in more detail in our Form 10-K for the year ending December 31, 2018.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings

None.

Item 1A. Risk Factors

The Company has no material changes to the disclosure on this matter made in its Annual Report on Form 10-K for the fiscal year ended December 31, 2017.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table provides information about the Company's share repurchase activity for the three months ended September 30, 2018:

	Issuer Purchases of Equity Securities					
Month	Total number of shares purchased	pri	verage ce paid r share	Total number of shares purchased as part of publicly announced program	do s be	pproximate llar value of shares that may yet e purchased under the rogram (1)
July 1 - 31, 2018	—	\$		—	\$	4,454,000
August 1 - 31, 2018	26,675 (2)	\$	17.64	25,897	\$	3,995,000
September 1 - 30, 2018	11,310	\$	17.96	11,310	\$	3,792,000

- (1) We have a share repurchase program under which we may repurchase shares of our common stock from time to time in the open market subject to prevailing business and market conditions and other factors. There is no expiration date for the repurchase program.
- (2) Includes shares surrendered by employees to satisfy minimum tax withholding obligations on restricted stock units which vested during the third quarter of 2018.

Item 6. Exhibits

- 10.1 Short Term Incentive Plan adopted on August 8, 2018.*
- 31.1 Certification of Chief Executive Officer of the Company dated November 6, 2018 pursuant to Securities and Exchange Act Rule 13d-14(a)/15(d-14(a), as adopted pursuant to Section 302 and 404 of the Sarbanes-Oxley Act of 2002.*
- 31.2 Certification of Executive Vice President and Chief Financial Officer of the Company dated November 6, 2018 pursuant to Securities and Exchange Act Rule 13d-14(a)/15(d-14(a), as adopted pursuant to Section 302 and 404 of the Sarbanes-Oxley Act of 2002.*
- 32.1 Certification of Chief Executive Officer and Chief Financial Officer of the Company dated November 6, 2018 pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.*
- 101 The following materials from GP Strategies Corporation's Quarterly Report on Form 10-Q for the quarter ended September 30, 2018, formatted in XBRL (eXtensible Business Reporting Language): (i) Condensed Consolidated Balance Sheets; (ii) Condensed Consolidated Statements of Operations; (iii) Condensed Consolidated Statements of Comprehensive Income, (iv) Condensed Consolidated Statements of Cash Flows; and (v) Notes to Condensed Consolidated Financial Statements.*

^{*}Filed herewith.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

GP STRATEGIES CORPORATION

November 6, 2018

November 6, 2018

/s/ Scott N. Greenberg

Scott N. Greenberg Chief Executive Officer

/s/ Michael R. Dugan

Michael R. Dugan Executive Vice President and Chief Financial Officer

Short-Term Incentive Plan – Effective 8/8/2018

1. Overview

The Board of Directors of GP Strategies Corporation adopted this Short-Term Incentive Plan ("STIP") on August 8, 2018. This STIP supersedes the short-term incentive plan approved by the Board on March 29, 2016.

This STIP provides for specific bonus opportunities for all eligible vice presidents and above of GP Strategies Corporation and its subsidiaries (the "Company") and for the creation of a discretionary pool for bonuses to other employees. The Company may amend, supplement or terminate this STIP at any time by action of the Compensation Committee of the Board of Directors.

2. Overall Objectives

The Company is adopting this STIP to:

(1) build a strong, uniform performance-based culture across the Company;

(2) support and reward the achievement of Company and, in some cases, individual results that help the Company reach key goals;

- (3) provide significant rewards for exceeding established objectives;
- (4) provide a market-competitive compensation opportunity; and
- (5) assist in attracting and retaining talent critical to the Company's success.

3. Eligible Employees

Any vice president or higher level officer of the Company (or any other employee of the Company designated by the Compensation Committee) who (1) works a minimum of 1500 hours during the applicable STIP year and (2) does not participate in any other short-term incentive compensation plan (including one provided in the employee's employment agreement) is eligible to participate in this STIP (any such person, a "Participant"). Participation in a sales commission program (or similar program where the employee receives additional compensation based on a percentage of or some other amount of orders or sales) will not make an employee ineligible for this STIP. Any employee of the Company or its subsidiaries (other than a Participant) who satisfies these conditions is eligible to receive awards from the Discretionary Pool.

4. General Structure of the STIP

Under this STIP, each Participant is assigned to one of three categories (see "STIP Categories" below), which will determine the Participant's target bonus (see "STIP Opportunities" below).

Participants may earn a percentage of the target bonus (up to 150% in the discretion of the Compensation Committee), which is determined by the Company's achievement on a combination of performance measures and, for Categories 2 and 3, the Participant's achievement on individual performance measures, which will be weighted for purposes of bonus calculations (see "Performance Measures and Weighting" below). The objectives for the Company and individual performance measures will be set annually (see "Establishing Annual Performance Objectives" below). The Compensation Committee will determine the percentage of each Participant's target bonus that is earned at various thresholds of achievement. The Company will not make any awards under this STIP unless the Company achieves a minimum threshold of performance and awards may be limited by the level of Company performance (see "Calculation of STIP Awards" below"). The Company may also create a pool that it may use to pay bonuses to other employees (see "Discretionary Pool" below).

5. STIP Categories

The Participants are divided into the following categories:

- <u>Category 1:</u> The members of the Executive Council of the Company, other than the Chief Executive Officer, as of the date of the STIP namely the President, Chief Financial Officer, Chief Sales Officer, General Counsel, and Executive Vice Presidents in charge of the Workforce Excellence and Business Transformation Services Segments.
- <u>Category 2:</u> Any Executive Vice President or Senior Vice President of the Company who is not included in Category 1.
- <u>Category 3:</u> Vice Presidents of the Company.

The Compensation Committee may place Participants in higher categories in its discretion.

6. STIP Award Opportunities

Participants in Category 1 will have a Target Bonus of 75% of the Participant's base salary as in effect on January 1 of the STIP year ("Base Salary").

Participants in Category 2 will have a Target Bonus of 35% of Base Salary.

Participants in Category 3 will have a Target Bonus of 30% of Base Salary.

All Participants will generally have the opportunity to earn 20%, 60%, 100% or 150% of their Target Bonus based on their levels of achievement on various performance measures. The Compensation Committee may modify these percentages in its discretion at the time it is determining performance measures for the STIP year.

7. Performance Measures and Weighting

A Participant's STIP award will be determined based on achievement against a combination of Company and, for Categories 2 and 3, individual performance measures.

The Company performance measures are Organic Revenue Growth (as defined below), Organic EBITDA Growth (as defined below), Acquired Revenue Growth (as defined below), and Acquired EBITDA Growth (as defined below).

"<u>Revenue</u>" means revenue as reported by the Company in accordance with GAAP for the period.

"<u>Acquired Revenue</u>" means the total of TTM Revenue from all acquisitions completed in the STIP year.

"<u>Acquired Revenue Growth</u>" means Acquired Revenue for the STIP year divided by Revenue for the year preceding the STIP year.

"<u>Acquired EBITDA</u>" means the total of TTM EBITDA from all acquisitions completed in the STIP year.

"<u>Acquired EBITDA Growth</u>" means Acquired EBITDA for the STIP year divided by Acquired Revenue for the STIP year.

"<u>Baseline Organic EBITDA</u>" means (1) Adjusted EBITDA for the year preceding the STIP year, plus (2) the pro rata amount of TTM EBITDA from any acquisitions closed during the STIP year that reflects anticipated EBITDA from the acquisition for the remainder of the STIP year as at the closing date, and plus or minus (3) such other additions or deductions as the Compensation Committee or the Board believes are reasonable to account for extraordinary or non-recurring items so that Baseline Organic EBITDA is an appropriate measurement for evaluating growth in Organic EBITDA during the STIP year.

"<u>Baseline Organic Revenue</u>" means (1) Revenue for the year preceding the STIP year, plus (2) the pro rata amount of TTM Revenue from any acquisitions closed during the STIP year that reflects anticipated revenue from the acquisition for the remainder of the STIP year as at the closing date, and plus or minus (3) such other additions or deductions as the Compensation Committee or the Board believes are reasonable to account for extraordinary or non-recurring items so that Baseline Organic Revenue is an appropriate measurement for evaluating growth in Organic Revenue during the STIP year.

"<u>Adjusted EBITDA</u>" means GAAP net income as reported by the Company plus interest, taxes, depreciation, amortization, non-cash stock compensation expense for the relevant period.

"Organic EBITDA" means Adjusted EBITDA for the STIP year.

"<u>Organic EBITDA Growth</u>" means Organic EBITDA for the STIP year minus Baseline Organic EBITDA, divided by Baseline Organic EBITDA.

"<u>Organic Revenue</u>" means Revenue for the STIP year.

"<u>Organic Revenue Growth</u>" means Organic Revenue for the STIP year minus Baseline Organic Revenue, divided by Baseline Organic Revenue.

"<u>TTM EBITDA</u>" means the pro forma trailing twelve months Adjusted EBITDA of a business acquired by the Company determined as of the closing date of the acquisition, subject to adjustment in the discretion of the Compensation Committee for purposes of this STIP.

"<u>TTM Revenue</u>" means the pro forma trailing twelve months Revenue of a business acquired by the Company determined as of the closing date of the acquisition, subject to adjustment in the discretion of the Compensation Committee for purposes of this STIP.

The individual objectives are intended to be based on defined measurable criteria that contribute directly to the achievement of the Company's mission.

Participants in Category 1 will earn STIP awards with respect to a STIP year based 100% on achievement of Company objectives (20% on the Organic Revenue growth objective, 30% on the Adjusted EBITDA growth objective, 20% on the Acquired Revenue growth objective, 30% on the Acquired EBITDA growth objective).

Participants in Category 2 will earn STIP awards with respect to a STIP year based 70% on achievement of Company objectives (15% on the Organic Revenue growth objective, 20% on the Adjusted EBITDA growth objective, 15% on the Acquired Revenue growth objective, 20% on the Acquired EBITDA growth objective) and 30% on achievement of individual performance measures.

Participants in Category 3 will earn STIP awards based 50% on achievement of Company objectives (10% on the Organic Revenue growth objective, 15% on the Adjusted EBITDA growth objective, 10% on the Acquired Revenue growth objective, 15% on the Acquired EBITDA growth objective) and 50% on achievement of individual performance measures.

8. Establishing Annual Performance Objectives

The Compensation Committee will recommend and the Board of Directors will approve Organic Revenue growth, Organic EBITDA growth, Acquired Revenue growth and Acquired EBITDA growth objectives for the STIP year.

The CEO or President (for Participants who report to the CEO or President) or the responsible Executive Council member (for other Participants) will establish the Participants' individual performance objectives for the STIP year.

For each Company performance measure, the Board or CEO/President/Executive Council member will set the following levels of objectives:

- Minimum Results below this level of performance provide no STIP award. Results at or above this level of performance triggers award of 20% of the Target Bonus.
- Medium– Results at or above this level of performance triggers award of 60% of the Target Bonus.
- Target Results at or above this level of performance triggers award of 100% of the Target Bonus.
- Maximum Results at or above this level of performance triggers award of 150% of the Target Bonus.

The Compensation Committee may modify the percentages set forth above at the time it establishes objectives for the STIP year. The outcome of each objective should be substantially uncertain at the time it is established to ensure a minimum level of success is achieved before any bonus amounts are earned.

Objectives will not be modified or adjusted once they are established for the STIP year unless: (i) unforeseen circumstances occur which would have influenced the setting of the measurements, had such circumstances been known at that time; or (ii) significant unusual activity occurs during the course of the year that had not been known or anticipated (or which was uncertain) when setting the performance measurements. The Compensation Committee must approve any change to Company objectives. The CEO/President/Executive Council member must approve any change to individual objectives.

9. <u>Calculation of STIP Awards</u>

For each performance objective, each Participant will earn 0%, 20%, 60%, 100% or 150% of his or her Target Bonus (or other percentage determined by the Compensation Committee at the time it establishes objectives for the STIP year) multiplied by the weighting given to the performance objective, subject to the following limitations. Awards are determined without interpolation or duplication.

Regardless of the level of achievement on other Company or individual performance measures, the Company will not make any awards under this STIP unless the Company achieves the minimum Adjusted EBITDA objective (or other minimum threshold) set by the Compensation Committee for the STIP year.

The Company will not make awards with respect to Organic Revenue growth and Individual objectives for achieving more than one level above the level achieved by the Company on the Organic EBITDA growth objective. For example, if the Company achieves the Medium level of

Organic EBITDA growth, the Company will make awards above the Target level for achieving any of these objectives.

The Company will not make STIP awards with respect to Acquired Revenue growth more than one level above the level achieved by the Company on the Acquired EBITDA growth objective.

10. Discretionary Pool

The amount to be paid under the Discretionary Pool will be determined based on the Company performance measures (20% on the Organic Revenue growth objective, 30% on the Organic EBITDA growth objective, 20% on the Acquired Revenue growth objective, 30% on the Acquired EBITDA growth objective). Each year, the Compensation Committee will recommend and the Board will approve the amount that the Company will allocate for the Discretionary Pool if the Company achieves the Minimum, Middle, Target and Maximum levels on the Adjusted EBITDA growth objective.

The CEO and President will determine how the Discretionary Pool will be allocated among eligible employees.

11. <u>General and Administrative Provisions</u>

It is the Board's intent that Company growth objectives and individual performance objectives be determined in advance of, or as soon as practicable in, the STIP year for which compensation is to be earned under this plan, and that all awards under this STIP be made as soon as practicable after the Company's books are closed and audit completed for the STIP year for which the awards are earned.

Payment and Granting of Restricted Stock Units:

The Company will not make any STIP awards until the Company has completed its year-end audit, the Compensation Committee (or CEO/President as to individual objectives) has determined whether the Company and Participants have achieved their performance objectives and the Board of Directors has approved making the award.

The Company will not make STIP award to any person not actively employed by the Company (or on an approved leave of absence) on December 31 of the STIP year, except as provided under "Effect of Employment Actions on STIP" or approved by the Compensation Committee.

The Company intends to make STIP awards no later than March 15 following the end of the applicable STIP year.

The Company intends to make STIP awards with respect to achievement of Organic Revenue growth, Organic EBITDA growth and Individual objectives in a lump sum, subject to applicable government-mandated withholdings and taxes.

The Company will make STIP awards with respect to achievement of Acquired Revenue growth and Acquired EBITDA growth objectives by granting to the participant restricted stock units representing the number of shares of common stock of the Company with a value equal to the amount of the award. The Company will calculate the number of shares in any such grant will be calculated using the closing stock price of the Company's common stock on a date determined by the Compensation Committee, which shall not be before the date on which the Compensation Committee determines the award has been earned. Any such grant will vest on the one-year anniversary of the grant date and will be subject to the applicable terms of the Company's 2011 Stock Incentive Plan (or any successor plan). However, the Compensation Committee may elect to pay a STIP award in cash in a lump sum, subject to applicable government-mandated withholdings and taxes.

<u>Action</u>	What Happens to the STIP award
An employee is hired or promoted to a STIP eligible position	The employee will participate on a pro rated basis for any full months that he or she works in the STIP year, provided he or she becomes a Participant before September 30, unless determined otherwise by the Compensation Committee.
A Participant changes Category	If the change occurs after September 30, any STIP awards will be based on the previous level unless determined otherwise by the Compensation Committee. If the change occurs before September 30, any STIP awards will be pro rated based on the amount of time spent at each level, unless determined otherwise by the Compensation Committee
A Participant is terminated	Except as otherwise required by applicable law, a Participant will not be eligible for any STIP award for the year in which the termination occurred unless the termination is for death, retirement or the Participant's employment is terminated in a Company-initiated reduction in force, the Participant will be eligible for a prorated portion of the STIP award the Participant would have received had they remained employed.
A Participant becomes ineligible under the STIP for a reason other than termination	The employee will participate on a pro rated basis for any full months that he or she was eligible to be STIP Participant, unless determined otherwise by the Compensation Committee.

Effect of Employment Actions on STIP:

No rights created:

Neither the establishment of this STIP nor the provision for or payment of any amounts hereunder nor any action of the Company, the Board or any Committee of the Board in respect of this STIP confers upon any person any legal right to receive any benefit under this STIP. This STIP does not confer upon any person any right to continue in the employ of the Company or any subsidiary of the Company. This STIP does not constitute any contract or agreement of employment, or interfere in any way with the right of the Company (to the extent permitted by applicable law) to change a person's compensation or other benefits, or to terminate his or her employment, with or without cause.

Payments under this STIP will be payable from the general assets of the Company, and the Company will not make any special or separate reserve, fund or deposit to assure payment of such amounts. No person shall have any right, title or interest in any fund or in any specific asset of the Company by reason of being eligible to receive a bonus under this STIP. Neither the provisions of this STIP (nor of any related documents), nor the creation or adoption of this STIP, nor any action taken pursuant to the provisions of this STIP shall create, or be construed to create, a trust of any kind or a fiduciary relationship between the Company and any person. To the extent that a person acquires a right to receive payment under this STIP, such right shall be no greater than the right of any unsecured general creditor of the Company.

Clawback:

Employees shall repay to the Company any amounts received under this STIP if required by (1) any Company "clawback" or recoupment policy, or (2) any applicable laws, rules, or regulations that impose mandatory recoupment, under circumstances set forth in such applicable laws, rules, or regulations, in each case as in effect on the date a bonus is paid.

Authority of Board and Compensation Committee:

The Compensation Committee of the Board of Directors of the Company has full discretion to interpret, amend or modify this STIP, including the modification of individual payouts.

Nothing in this STIP shall limit or be deemed to limit the authority of the Board or any Committee of the Board to authorize any other compensation under any other plan or authority.

CERTIFICATION

I, Scott N. Greenberg, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of GP Strategies Corporation;
- Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 6, 2018

/s/ Scott N. Greenberg

Scott N. Greenberg Chief Executive Officer

CERTIFICATION

I, Michael R. Dugan, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of GP Strategies Corporation;
- Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 6, 2018

/s/ Michael R. Dugan

Michael R. Dugan Executive Vice President and Chief Financial Officer

CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350 AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of GP Strategies Corporation (the "Company") for the quarter ended September 30, 2018 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to such officer's knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 6, 2018

/s/ Scott N. Greenberg

Scott N. Greenberg Chief Executive Officer /s/ Michael R. Dugan

Michael R. Dugan Executive Vice President and Chief Financial Officer