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# First Quarter 2019 Investor Conference Call

May 10, 2019

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## *Introductions*



**Scott N. Greenberg**  
Chief Executive Officer  
GP Strategies®



**Adam H. Stedham**  
President  
GP Strategies®



**Michael R. Dugan**  
Chief Financial Officer  
GP Strategies®



**Ann M. Blank**  
VP, Investor Relations  
GP Strategies®

# Cautionary Note about Forward-looking Statements



This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). The Private Securities Litigation Reform Act of 1995 provides a "safe harbor" for forward looking statements. Forward-looking statements are not statements of historical facts, but rather reflect our current expectations concerning future events and results. We use words such as "expects," "intends," "believes," "may," "will," "should," "could," "anticipates," "estimates," "plans" and similar expressions to indicate forward-looking statements, but their absence does not mean a statement is not forward-looking. Because these forward-looking statements are based upon management's expectations and assumptions and are subject to risks and uncertainties, there are important factors that could cause actual results to differ materially from those expressed or implied by these forward-looking statements, including, but not limited to, those factors set forth under Item 1A – Risk Factors of our most recent Form 10-K and those other risks and uncertainties detailed in our periodic reports and registration statements filed with the Securities and Exchange Commission ("SEC"). We caution that these risk factors may not be exhaustive. We operate in a continually changing business environment, and new risk factors emerge from time to time. We cannot predict these new risk factors, nor can we assess the effect, if any, of the new risk factors on our business or the extent to which any factor or combination of factors may cause actual results to differ from those expressed or implied by these forward-looking statements.

If any one or more of these expectations and assumptions proves incorrect, actual results will likely differ materially from those contemplated by the forward-looking statements. Even if all of the foregoing assumptions and expectations prove correct, actual results may still differ materially from those expressed in the forward-looking statements as a result of factors we may not anticipate or that may be beyond our control. While we cannot assess the future impact that any of these differences could have on our business, financial condition, results of operations and cash flows or the market price of shares of our common stock, the differences could be significant. We do not undertake to update any forward-looking statements made by us, whether as a result of new information, future events or otherwise. You are cautioned not to unduly rely on such forward-looking statements when evaluating the information presented in this presentation.

# Agenda



- Introductions – Ann Blank
- CEO Remarks – Scott Greenberg
- Operational Update – Adam Stedham
- Financial Review – Mike Dugan
- Q&A
- Closing

# CEO Remarks

First quarter results reinforces our positive outlook for 2019

60%+ recurring revenue streams

Record backlog of \$335 million, up 21% compared to Q1 2018

Gross profit up 20% from \$17.7M in Q1 2018 to \$21.3M in Q1 2019

TTi Global acquisition being integrated, expect accretive after Q1

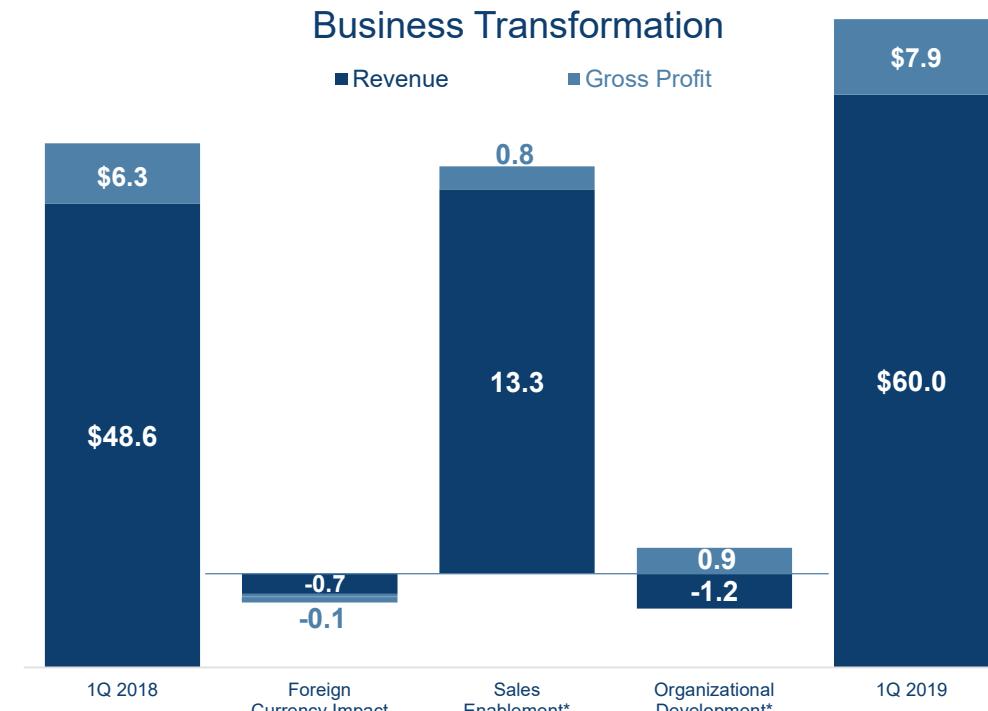
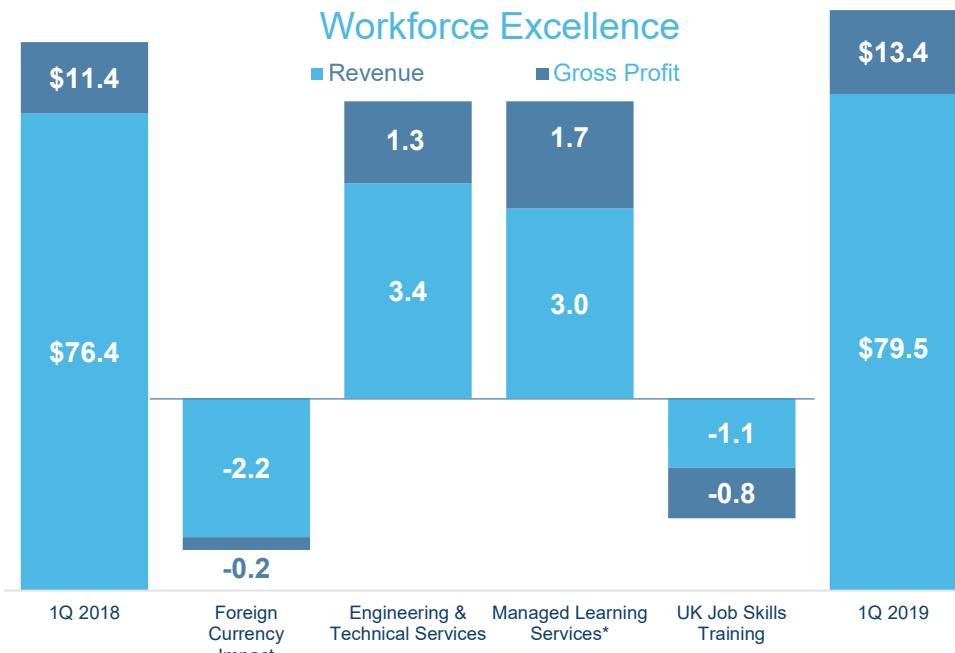
# Operational Update

Overall Items	
<b>Positive Financial Outlook:</b> <ul style="list-style-type: none"><li>▶ Expect continued revenue and earnings growth in 2019</li><li>▶ Backlog is growing without depleting the pipeline, which is up 9% since Jan.1, 2019</li></ul>	
Workforce Excellence	Business Transformation
<b>Managed Learning Services (long sales cycle)</b> <ul style="list-style-type: none"><li>▶ Three previously announced outsourcings did not contribute to Q1, will have minor impact Q2, &amp; ramp in Q3</li><li>▶ Continued sales strength:<ul style="list-style-type: none"><li>▶ Verbal award of new European outsourcing of ~\$1.5M/yr beginning January 1, 2020</li><li>▶ New win of \$2.5M European outsourcing, beginning August 1, 2019</li></ul></li></ul>	<b>Sales Enablement Services (long sales cycle)</b> <ul style="list-style-type: none"><li>▶ Revenue is up versus Q1 2018, excluding TTi</li><li>▶ Backlog is up versus Q1 2018, excluding TTi</li><li>▶ Positive industry response to our automotive focus, SE revenue up versus Q1 2018 with 4 out of the top 6 automotive clients</li></ul> <b>Org Development Services (short sales cycle)</b> <ul style="list-style-type: none"><li>▶ Gross profit is up 25% versus Q1 2018</li><li>▶ Revenue is down versus Q1 2018 due to refocusing the salesforce away from low contribution margin offerings</li></ul>
<b>TTi Global</b> <ul style="list-style-type: none"><li>▶ Cost savings initiatives in Q1 will contribute positively going forward</li><li>▶ Strong pipeline growth since acquisition reinforces our expectations for 2019 revenue target</li></ul>	

# Financial Review

# Revenue & Gross Profit by Segment – First Quarter

(\$ in millions)	Quarter ended March 31, 2018			Quarter ended March 31, 2019			Revenue	Gross Profit
	Revenue	Gross Profit	% of Revenue	Revenue	Gross Profit	% of Revenue	Change	Change
<b>Workforce Excellence</b>	76.4	11.4	14.9%	79.5	13.4	16.9%	3.9%	18.1%
<b>Business Transformation</b>	48.6	6.3	13.0%	60.0	7.9	13.1%	23.5%	24.4%
<b>TOTAL</b>	<b>125.0</b>	<b>17.7</b>	<b>14.1%</b>	<b>139.5</b>	<b>21.3</b>	<b>15.3%</b>	<b>11.5%</b>	<b>20.4%</b>



# SG&A Expenses

	(\$ in millions)			
	Q1 2019	Q1 2018	\$ Inc. (Dec.)	% Change
General & Administrative Expenses	16.1	13.9	2.3	16.4%
Sales & Marketing Expenses	2.0	0.7	1.3	174.3%

## GENERAL & ADMINISTRATIVE – Q1 2019 vs. Q1 2018

- \$1.2 million increase in G&A in the acquired TTI Global business
- \$0.4 million increase in bad debt expense
- \$0.2 million increase in severance expense
- \$0.2 million increase in amortization expense for acquired TTi intangible assets
- \$0.3 million net increase in miscellaneous other G&A expenses
- G&A includes \$0.7 million of continued ERP implementation costs for post-implementation support and increased audit fees incurred in the first quarter of 2019 in relation to new system testing

## SALES & MARKETING EXPENSES

- Investments in business development personnel, inside sales, corporate account management program

# Other P&L Items

	(\$ in millions)	
	Q1 2019	Q1 2018
Restructuring charges	1.1	0.4
Gain on change in fair value of contingent consideration	<0.1	2.6
Interest expense	1.6	0.7
Other expense	<0.1	0.2
Income tax expense	0.1	1.7
Effective income tax rate	30.6%	39.7%

**RESTRUCTURING CHARGES:** \$1.1M in Q1 2019 associated with TTi integration, compared to \$0.4M in Q1 2018 in connection with prior reorganization and related cost savings initiatives

**GAIN ON CONTINGENT CONSIDERATION:** immaterial gain on change in fair value of acquisition related contingent consideration in Q1 2019 compared to \$2.6M gain in 2018

**INTEREST EXPENSE:** -\$0.9M increase due to higher borrowings and interest rates under the credit facility

**OTHER EXPENSE:** \$0.2M decrease primarily due to higher income from a joint venture, offset by foreign currency losses, primarily due to revaluation of intercompany AR / AP balances

**INCOME TAX EXPENSE:** 2018 tax rate includes true-up of one-time mandatory repatriation tax

# Q1 2019 Earnings Summary

(\$ in millions, except  
per share data)

	Q1 2019	Q1 2018
Net income	\$0.3	\$2.6
Earnings per share – diluted	\$0.02	\$0.16
Adjusted EPS (1)	\$0.16	\$0.16
Adjusted EBITDA (1)	\$8.8	\$8.1

(1) The terms Adjusted EBITDA (earnings before interest, income taxes, depreciation and amortization) and Adjusted EPS are non-GAAP financial measures that the Company believes are useful to investors in evaluating its results. For a reconciliation of these non-GAAP financial measures to the most comparable GAAP equivalents, see the Non-GAAP Reconciliations, along with related footnotes, in the Appendices to this report.

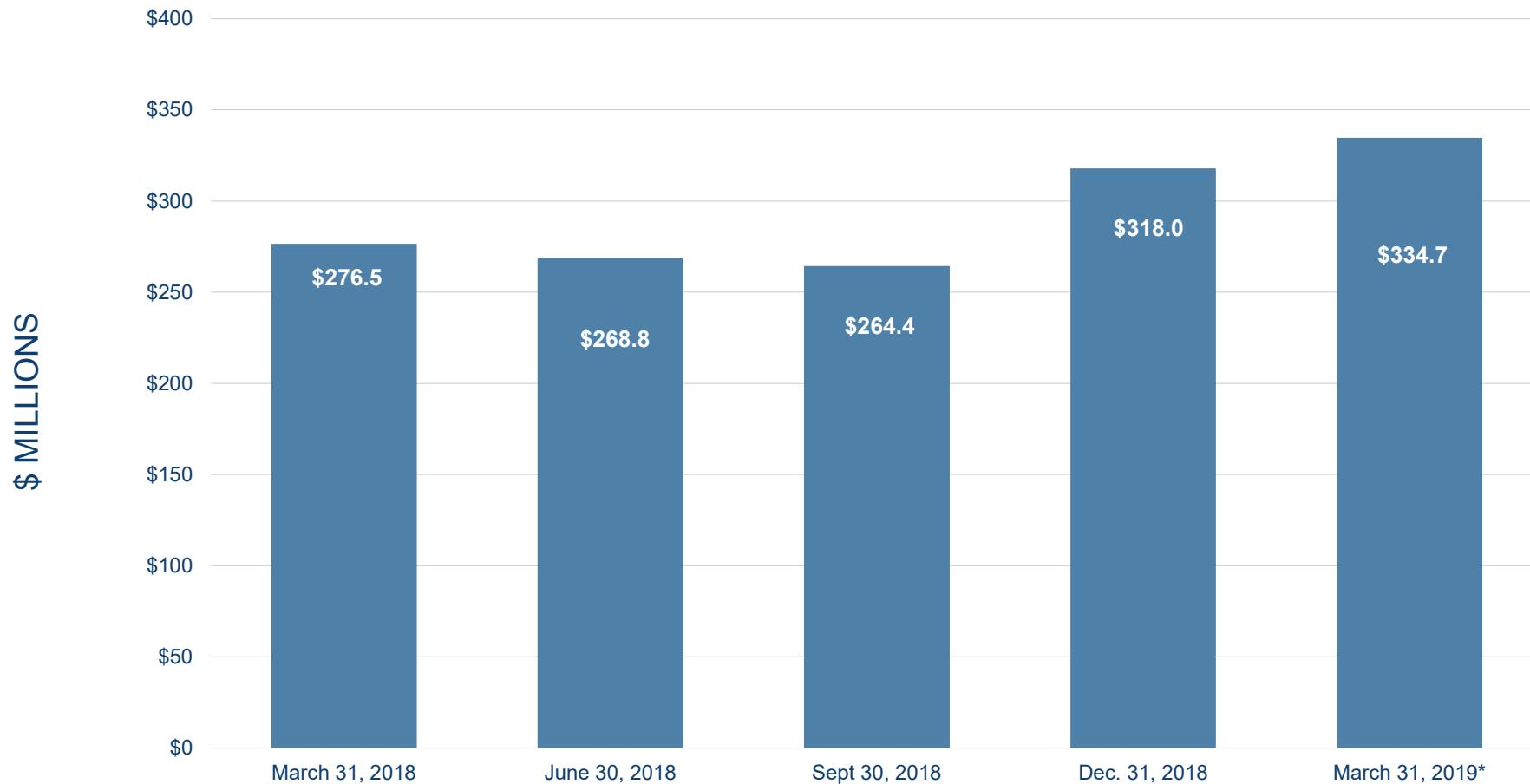
# Balance Sheet

## Significant Drivers

- Debt net of Cash – up \$5.0M**
- New system has had an impact on billings especially in Jan/Feb as teams focused on year end close / audit
  - Jan/Feb billings averaged \$37M/month
  - Mar/April billings averaged \$61M/month
  - Seeing stabilization back to normal in this area but will take 30-60 days to flow through to cash
- New lease accounting standard –
  - Results in grossing up Operating Lease Assets and Liabilities

	(unaudited) (\$ in thousands)	December 31, <u>2018</u>	March 31, <u>2019</u>
<b>Cash</b>	<b>\$ 13,417</b>	<b>\$ 8,427</b>	
<b>Accounts receivable</b>	<b>107,673</b>	<b>101,170</b>	
Unbilled revenue	80,764	83,350	
Prepaid expenses & other	19,048	25,454	
<b>Total Current Assets</b>	<b>220,902</b>	<b>218,401</b>	
 <b>Property, plant &amp; equip.</b>	<b>5,859</b>	<b>5,831</b>	
Operating lease assets	-	29,273	
Goodwill & intangible assets, net	197,057	197,176	
Other Assets	10,920	10,784	
<b>Total Assets</b>	<b>\$ 434,738</b>	<b>\$ 461,465</b>	
 Accounts payable	93,254	92,156	
Deferred revenue	23,704	18,100	
Current portion lease liabilities	-	9,402	
<b>Total Current Liabilities</b>	<b>116,958</b>	<b>119,658</b>	
 Long-term debt	116,500	116,607	
Long-term portion lease liabilities	-	23,653	
Other Non-Current Liabilities	14,711	11,833	
Stockholders' Equity	186,569	189,714	
<b>Total</b>	<b>\$ 434,738</b>	<b>\$ 461,465</b>	

# Backlog Trending



# Q&A

# Appendices

# Non-GAAP Reconciliation – Adjusted EBITDA<sup>(1)</sup>

(\$ in thousands) (Unaudited)	Quarters Ended March 31	
	2019	2018
Net Income	334	2,632
Interest Expense	1,598	686
Income Tax Expense	147	1,730
Depreciation & Amortization	2,341	1,842
<b>EBITDA</b>	<b>4,420</b>	<b>6,890</b>
<b>ADJUSTMENTS:</b>		
Non-Cash Stock Compensation	1,089	1,409
Restructuring Charges	1,119	435
Severance Expense	1,011	–
Gain on Contingent Consideration	(50)	(2,552)
ERP Implementation Costs	684	1,404
Foreign Currency Transaction Losses	345	257
Legal Acquisition Costs	153	299
<b>Adjusted EBITDA</b>	<b>8,771</b>	<b>8,142</b>

(1) Adjusted earnings before interest, income taxes, depreciation and amortization (Adjusted EBITDA) is a widely used non-GAAP financial measure of operating performance. It is presented as supplemental information that the Company believes is useful to investors to evaluate its results because it excludes certain items that are not directly related to the Company's core operating performance. Adjusted EBITDA is calculated by adding back to net income interest expense, income tax expense, depreciation and amortization, non-cash stock compensation expense, gain or loss on the change in fair value of contingent consideration and other unusual or infrequently occurring items. For the periods presented, these other items are restructuring charges, severance expense, ERP implementation costs, foreign currency transaction losses and legal acquisition costs. We added legal acquisition costs as an adjustment in the Adjusted EBITDA calculation during the third quarter of 2018 as these costs became significant based on increased acquisition activity during 2018 and we believe it will assist investors in better understanding our results as these acquisition-related expenses are likely to vary significantly from period-to-period based on the size, number and complexity and timing of our acquisitions. Adjusted EBITDA should not be considered as a substitute either for net income, as an indicator of the Company's operating performance, or for cash flow, as a measure of the Company's liquidity. In addition, because Adjusted EBITDA may not be calculated identically by all companies, the presentation here may not be comparable to other similarly titled measures of other companies.

# Non-GAAP Reconciliation – Adjusted EPS<sup>(1)</sup> Q1

(\$ in thousands, except per share amounts) (Unaudited)	Quarters Ended March 31					
	2019			2018		
	Gross	Net of Tax	EPS	Gross	Net of Tax	EPS
			\$ 0.02			\$ 0.16
<b>ADJUSTMENTS:</b>						
Restructuring Charges	\$ 1,119	\$ 777	0.05	\$ 435	\$ 262	0.02
Severance Expense	1,011	702	0.04	-	-	-
Gain Loss on Contingent Consideration	(50)	(35)	-	(2,552)	(1,539)	(0.09)
ERP Implementation Costs	684	475	0.03	1,404	847	0.05
Foreign Currency Transaction Losses	345	239	0.01	257	155	0.01
Legal Acquisition Costs	153	106	0.01	299	180	0.01
<b>Adjusted EPS</b>			<b>\$ 0.16</b>			<b>\$ 0.16</b>

(1) Adjusted Earnings per Diluted Share ("Adjusted EPS"), is a widely used non-GAAP financial measure of operating performance. It is presented as supplemental information that the Company believes is useful to investors to evaluate its results because it excludes certain items that are not directly related to the Company's core operating performance. Adjusted EPS is calculated by adding back to earnings per share gain or loss on the change in fair value of contingent consideration and other unusual or infrequently occurring items. For the periods presented, these other items are restructuring charges, severance expense, ERP implementation costs, foreign currency transaction losses and legal acquisition costs. We added legal acquisition costs as an adjustment in the Adjusted EPS calculation during the third quarter of 2018 as these costs became significant based on increased acquisition activity during 2018 and we believe it will assist investors in better understanding our results as these acquisition-related expenses are likely to vary significantly from period-to-period based on the size, number and complexity and timing of our acquisitions. Management uses Adjusted EPS to assess total Company operating performance on a consistent basis. We believe that this non-GAAP financial measure, which excludes the gain or loss on the change in fair value of acquisition-related contingent consideration and other special charges, when considered together with our GAAP financial results, provides management and investors with an additional understanding of our business operating results, including underlying trends.



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